

LOCAL EXCHANGE AND TOLL TARIFF APPLICABLE TO  
TELECOMMUNICATIONS SERVICE  
WITHIN THE STATE OF ARIZONA

By

Eschelon Telecom of Arizona, Inc.  
2020 North Central Avenue Suite 700  
Phoenix, AZ 85004  
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1-866-ESCHELON  
(1-866-372-4356)

Docket Number: T-03406A-99-

Describing All Services Offered; and All Prices, Charges, Terms and Conditions  
Pertaining Thereto. This Echelon Telecom of Arizona, Inc. Tariff No. 3 replaces, cancels and  
supercedes in its entirety, Eschelon Telecom of Arizona, Inc. Tariff No. 1.

Issued: April 28, 2003

Issued by:

Catherine Murray, Manager, Regulatory Affairs  
ESCHELON TELECOM OF ARIZONA, INC.

730 Second Avenue South, Suite 1200, Minneapolis, MN 55402  
(612) 436-1632

Effective: June 1, 2003

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APPROVED FOR FILING

CHECK SHEET

The Sheets 1 through 135 inclusive of this Tariff are effective as of the date shown at the bottom of the respective sheet(s).

<u>SHEET</u>	<u>REVISION</u>	<u>SHEET</u>	<u>REVISION</u>	<u>SHEET</u>	<u>REVISION</u>
1	Original	31	Original	61	1 <sup>st</sup> Revised
2	31 <sup>st</sup> Revised*	32	Original	62	3 <sup>rd</sup> Revised
3	29 <sup>th</sup> Revised*	33	Original	63	2 <sup>nd</sup> Revised
4	3 <sup>rd</sup> Revised	34	Original	64	3 <sup>rd</sup> Revised
5	6 <sup>th</sup> Revised	35	Original	65	1 <sup>st</sup> Revised
6	6 <sup>th</sup> Revised*	36	Original	66	1 <sup>st</sup> Revised
7	6 <sup>th</sup> Revised	37	Original	67	1 <sup>st</sup> Revised
7.1	2 <sup>nd</sup> Revised*	38	1 <sup>st</sup> Revised	68	3 <sup>rd</sup> Revised
8	Original	39	2 <sup>nd</sup> Revised	69	2 <sup>nd</sup> Revised
9	Original	40	Original	70	1 <sup>st</sup> Revised
10	1 <sup>st</sup> Revised	41	1 <sup>st</sup> Revised	71	1 <sup>st</sup> Revised
11	Original	42	2 <sup>nd</sup> Revised	72	2 <sup>nd</sup> Revised
12	2 <sup>nd</sup> Revised	43	1 <sup>st</sup> Revised	73	5 <sup>th</sup> Revised
12.1	Original	44	3 <sup>rd</sup> Revised	73.1	3 <sup>rd</sup> Revised
13	1 <sup>st</sup> Revised	44.1	1 <sup>st</sup> Revised	74	2 <sup>nd</sup> Revised
14	Original	44.2	Original	74.1	2 <sup>nd</sup> Revised
15	Original	45	Original	75	3 <sup>rd</sup> Revised
16	3 <sup>rd</sup> Revised	46	Original	76	3 <sup>rd</sup> Revised
17	2 <sup>nd</sup> Revised	47	Original	76.1	Original
18	1 <sup>st</sup> Revised	48	Original	77	2 <sup>nd</sup> Revised
19	1 <sup>st</sup> Revised	49	Original	78	Original
20	Original	50	1 <sup>st</sup> Revised	79	1 <sup>st</sup> Revised
21	Original	51	Original	80	Original
22	Original	52	Original	81	Original
23	Original	53	Original	81.1	Original
24	Original	54	Original	82	1 <sup>st</sup> Revised
25	Original	55	1 <sup>st</sup> Revised	82.1	4 <sup>th</sup> Revised
26	Original	56	1 <sup>st</sup> Revised	83	1 <sup>st</sup> Revised
27	Original	57	1 <sup>st</sup> Revised	84	1 <sup>st</sup> Revised
28	Original	58	1 <sup>st</sup> Revised	85	Original
29	Original	59	Original	86	Original
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CHECK SHEET, Continued

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97	Original	121	5 <sup>th</sup> Revised		
98	Original	122	5 <sup>th</sup> Revised		
99	Original	123	7 <sup>th</sup> Revised		
100	Original	124	2 <sup>nd</sup> Revised		
101	Original	125	Original		
102	Original	126	1 <sup>st</sup> Revised		
103	Original	127	6 <sup>th</sup> Revised		
104	1 <sup>st</sup> Revised	128	1 <sup>st</sup> Revised		
104.1	Original	129	Original		
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105	Original	132	Original		
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107	2 <sup>nd</sup> Revised	134	Original		
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110	Original				
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EXPLANATION OF TERMS

- (C) To signify changed condition or regulation
- (D) To signify deleted or discontinued rate, regulation or condition
- (I) To signify a change resulting in an increase to a Customer's bill
- (K) To signify that material has been moved to another Tariff location
- (M) To signify that material has been moved from another Tariff location
- (N) To signify a new rate, regulation, condition, or sheet
- (R) To signify a change resulting in a reduction to a Customer's bill
- (T) To signify a change in text but no change to rates or charges

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TARIFF FORMAT

- A. Sheet Numbering – Sheet numbers appear in the heading of each sheet. Sheets are numbered sequentially. However, occasionally, when a new sheet is added between sheets already in effect, a decimal point is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each sheet. These numbers are used to determine the most current sheet version on file with the Commission. For example, the 4th revised Sheet 14 cancels the 3rd Revised Sheet 14. Because of various suspension periods, deferrals, etc. the Commission follows in its Tariff approval process, the most current sheet number on file with the Commission is not always the sheet in effect. Consult the Check Sheet for the sheet currently in effect.
- C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of code is subservient to its next higher level:
- 2.0
  - 2.1.
  - 2.1.1.
  - 2.1.1.A.
  - 2.1.1.A.i.
  - 2.1.1.A.i.a.
- D. Check Sheets - When a Tariff filing is made with the Commission, an updated Check Sheet accompanies the Tariff filing. The Check Sheet lists the sheets contained in the Tariff with a cross-reference to the current revision number. When new sheets are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc., remains the same, just revised revision levels on some sheets). The Tariff user should refer to the latest Check Sheet to find if a particular sheet is the most current on file with the Commission.

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ORIGINAL

1.0 DEFINITIONS

Advance Payment: Part or all of a payment for basic Service required before the start of Service.

Claims: Any and all claims or demands made against Company or Customer by the other or by any other person or entity, including, but not limited to claims or demands:

For losses, damages, expenditures, loss of use, loss of profits, liability, judgments or costs (including attorney's fees, if awarded),

For any personal injury, death or damage to tangible or intangible property or rights,

Arising directly or indirectly out of any acts, omissions, mistakes of Company, its employees, agents officers or directors, or caused by any interruptions, delays, errors or defects, or the condition, operation or failure of equipment, used to provide Service or Company Facilities hereunder,

Regardless of whether the claim or demand is asserted in an arbitration, suit, action, administrative proceeding or any other dispute resolution proceeding, or on any appeal therefrom.

Commission: The Arizona Corporation Commission.

Company: Eschelon Telecom of Arizona, Inc.

Company Facilities: All cable and equipment owned or controlled by Company and utilized by Company to provide Service.

Conversion Date: The date the Company commences supplying telecommunication services to the Customer

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Customer: The person, firm, corporation or other entity which orders or uses Service and is responsible for payment of charges and compliance with the terms and conditions of this Tariff.

Premises: The space occupied by a Customer in a building or buildings and the land upon which such building(s) sit.

Service: Any service offered by Company as set out in this Tariff.

State: The state of Arizona.

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2.0 RULES AND REGULATIONS2.1 Undertaking of the Company

- A. Company undertakes to furnish telecommunications Service under this Tariff in connection with the transmission of one-way and/or two-way communications which originate and/or terminate within the State.
- B. Company's service offerings consist of any of the Services offered pursuant to this Tariff, either individually or in combination. Each Service is offered independent of the others, unless otherwise noted. Service is offered via Company Facilities, via resold services, or via facilities provided by other communications providers or any combination thereof.
- C. Company is responsible only for the Services and Company Facilities it provides under this Tariff, and it assumes no responsibility for any service provided by any other entity that provides access to Company Services or Facilities in order to originate and/or terminate its own services.
- D. Company may undertake to use reasonable efforts to make available Services to a Customer on or before a particular date, subject to the provisions of, and compliance by, the Customer with the provisions of this Tariff. Company does not guarantee availability by any such date and shall not be liable for any delays in commencing Service to any Customer.
- E. Company will not unjustly discriminate among and between consumers in the provision of local exchange telecommunications services within its operating area.

2.2 Limitations of Service

- A. Service is offered subject to the availability of necessary facilities and subject to the provisions of this Tariff.
- B. Company reserves the right at its sole discretion to discontinue Service, or to limit the use of Service when necessitated by conditions beyond its control, when the Customer is using the Service in violation of the law or the provisions of this Tariff, or for nonpayment by the Customer.

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2.0 RULES AND REGULATIONS, Continued

ORIGINAL

2.2 Limitations of Service, Continued

- C. All Company Facilities provided under this Tariff are directly controlled by Company and the Customer may not assign or transfer the use of the Services or Company Facilities to another, except with the prior consent of Company.
- D. Company Service may not be used for any unlawful purpose.
- E. Company reserves the right to block traffic to or from certain countries, NPAs, cities or NXX exchanges.
- F. Company Services may be restricted from originating calls to other telephone companies' caller-paid information services (e.g., 900, 976). Calls to those numbers and other numbers may be blocked by Company at Company's sole discretion without prior notice.

2.3 Application for and Establishment of Service and Credit

- A. Application for Service may be made verbally or in writing. The following Customer information will be required at the time of application:
  - i. The name of the party responsible for payment for the Service provided;
  - ii. The billing address and the Service address(es) of the Customer and Customer's location(s);
  - iii. Information and authorization for the Company to properly determine creditworthiness.
- B. The Customer shall notify Eschelon of a pending transfer of Service to a new party that will become responsible for payment of the Service provided. The new Customer will be required to complete a transfer of Service application. However, failure of the new Customer to comply with this requirement shall not prevent liability for charges, including termination charges, if the new Customer has accepted use of the Service and/or made payments. The original Customer shall also remain liable for all charges, including early termination charges, if the Service is transferred without notice to, and approval by, the Company. In no event shall Eschelon collect more than total charges owed.

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730 Second Avenue South, Suite 900, Minneapolis, MN 55402  
(612) 436-1632

2.0 RULES AND REGULATIONS, Continued

ORIGINAL

2.3 Application for and Establishment of Service and Credit

(T)

D. Company may conduct a credit investigation of each new Customer prior to accepting a written application or oral request for Service. Company reserves the right to reject a written application or oral request for Service if its investigation reveals that the applicant is a poor credit risk.

(M)

E. A Customer whose Service from Company was discontinued for nonpayment of bills will not be entitled to restoration of Service or new Service until all past due amounts have been paid, or satisfactory payment arrangements have been agreed upon and made in a timely manner.

(M)

Material moved from Original Sheet No. 12.

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2.0 RULES AND REGULATIONS, Continued

ORIGINAL

2.3 Application for and Establishment of Service and Credit

(T)

2.3.1 Deposits

- A. The Company may require a deposit or guarantee of payment from any Customer or applicant who has not established good credit with the Company. Payment of a deposit does not relieve the Customer from compliance with the Company's payment and discontinuance provisions as described in Section 2.6 of this Tariff. In addition, an adequate assurance deposit may be requested if Customer has initiated bankruptcy proceedings. Adequate assurance is defined as a deposit of one month's average service charges.
- B. The amount of the deposit shall not be more than two (2) months' estimated annual usage for both local and long distance services.
- C. A new or additional deposit may be required when a deposit has been refunded or is found to be inadequate to cover two months' usage due to increased toll usage and/or additional services provided.
- D. Simple interest of six percent (6%) per year, or as may be determined by the Commission, shall be paid on deposits from the date of the initial deposit to the date of refund or disconnection.
- E. The Company will not accept cash payment of a deposit.
- F. Deposits shall be credited to the Customer's account after twelve (12) consecutive months of prompt payment of bills issued by the Company.
- G. Upon termination of service the Company shall return the Customer's deposit, plus accrued interest, less any amount due the Company on the account for which the deposits was held.

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2.0 RULES AND REGULATIONS, Continued

2.4 Credit Limit

Company may, at any time and at its sole discretion, set a credit limit for any Customer's consumption of Services for any period.

2.5 Notice

Notice shall be deemed properly given:

- A. upon delivery, if delivered in person;
- B. on the third day after depositing the notice or communication, prepaid and properly addressed, with a private delivery service or in the U.S. mail, unless deposited in the U.S. mail on a Sunday or holiday in which case notice is deemed to be given on the third day from the next business day; or
- C. upon actual receipt or when refused by the addressee, whichever of the above occurs first.

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2.0 RULES AND REGULATIONS, Continued

2.6 Payment and Service Cancellation

2.6.1 Billing and Payment of Charges

- A. Unless otherwise indicated in this Tariff, Service is billed on a monthly basis. The Customer is responsible for the payment of all charges for Service furnished by the Company. Customer shall pay the amounts as specified in the Tariff for the Services. Toll charges and one-time charges are billed in arrears, and fixed monthly and recurring charges are billed one month in advance.
- B. Unless otherwise indicated in this Tariff, bills are due and payable seventeen (17) days from the date of mailing by Company, or later if required by law. Balances that remain unpaid after the due date will be charged a late fee of one and one-half (1.5) percent per month of the unpaid balance, or the maximum fee allowed by law, whichever is less.
- C. A charge in an amount to be determined by Company (which shall be equal to or less than the maximum lawful rate) will apply whenever a check or draft presented for payment of Services is not accepted by the institution on which it is written.

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2.0 RULES AND REGULATIONS, Continued

2.6 Payment and Service Cancellation, Continued

2.6.1 Billing and Payment of Charges, Continued

- D. Customer is responsible for reviewing each invoice promptly, and notifying Company promptly of any discrepancies. If Company receives no notice within ninety (90) days after a bill has been rendered to the Customer, the billing will be considered correct and binding. Bills disputed by a Customer shall be handled as set out in Section 2.11.
- E. Company is responsible for rendering each invoice promptly, and notifying Customer promptly of any discrepancies. If Customer receives no notice within ninety (90) days after a bill has been rendered by the Company, the billing will be considered correct and binding.
- F. Initial billing for set-up and installation charges or monthly Service fees will not commence for any new Customer until the Customer has actually been placed in service.
- G. If the Customer disconnects Services without providing proper notice to the Company, or is disconnected for violation of the terms and conditions of this tariff (e.g., disconnection for non-payment), the Customer shall be responsible for all charges for the remainder of the bill cycle in which the disconnection occurs. (C)
- H. The Company will print and mail monthly, summary bills, which will include total amounts due, broken out by local service, long distance and data service charges, and a tax summary. Service (type) level, and call detail will be available via the Internet to all Customers. The Company will provide printed, detailed bills only at the request of the Customer. (C)

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2.0 RULES AND REGULATIONS, Continued

2.6 Payment and Service Cancellation, Continued

2.6.2 Taxes

The Customer is responsible for payment of all federal, state and local taxes, franchise, excise and other fees applicable to the Services, including, but not limited to: sales, use, excise, franchise, subscriber line, low income, universal service, access, 911 service, relay service, and handicapped service.

2.6.3 Cancellation of Service by Customer

- A. The Customer may cancel Service prior to commencement by giving notice to Company up to the day prior to the day Service is scheduled to commence.
- B. The Customer may cancel Service at any time after Service commences by giving Company five (5) days' prior notice. A Reconnection Fee will apply if the Customer requests that Service be temporarily discontinued.
- C. If Customer fails to notify Company and fails to cancel Service on the day prior to the day Service is scheduled to commence, Customer may be responsible for paying the appropriate installation charge, basic local Service charges and all applicable taxes and fees.

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2.0 RULES AND REGULATIONS, Continued

2.6 Payment and Service Cancellation, Continued

2.6.4 Cancellation or Discontinuance of Service by Company

(T)

A. Discontinuance Without Notice

Company reserves the right to immediately and without notice discontinue furnishing Service to Customers without incurring liability in any of the following circumstances:

- i. In the event of a condition determined to be hazardous to the Customer, to other Customers of Company, to Company Facilities, the public, or to employees of Company; or
- ii. When necessary for Company to comply with any order or request of any governmental authority having jurisdiction; or
- iii. If Company deems such refusal necessary to protect itself or third parties against fraud or to otherwise protect its personnel, agents, Facilities or Services; or
- iv. For unlawful use of the Service or use of the Service for unlawful purposes; or
- v. If the Customer provides false information to Company regarding the Customer's identity, address, credit-worthiness, past, current or planned use of Company's Services; or
- vi. Upon proper verification of the Customer having vacated or abandoned the Premises; or
- vii. Any other reason for which discontinuation of Service without notice is justified under existing Commission rules and regulations.

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2.0 RULES AND REGULATIONS, Continued

2.6 Payment and Service Cancellation, Continued

2.6.4 Cancellation or Discontinuance of Service by Company, Continued

B. Discontinuance With Notice

(T)

Company may discontinue Service for the following reasons upon five (5) days' written notice (or the longer period of time that is required by law, if any):

- i. For violation of Company's filed Tariffs; or
- ii. For the non-payment of any proper charge when due; or
- iii. Failure to meet or maintain Company's credit requirements; or
- iv. For Customer's breach of the contract for Service between Company and Customer; or
- v. Unauthorized resale of equipment or Service; or
- vi. Any other reason for which discontinuation of Service with notice is justified under existing Commission rules and regulations.

C. If all or any significant portion of Company Facilities or associated equipment used to provide Service to Customer shall be taken for any public or quasi-public purpose by any lawful power or authority by the exercise of the right of condemnation or eminent domain, Company shall be entitled to elect to terminate Service upon written notice to Customer and without incurring any liability therefore.

(T)

D. Upon the Customer filing for bankruptcy or reorganization or failing to discharge an involuntary petition therefore within the time permitted by law, Company may immediately discontinue or suspend Service under this Tariff without incurring any liability.

(T)

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2.0 RULES AND REGULATIONS, Continued2.6 Payment and Service Cancellations, Continued2.6.5 Reconnection Fee

A Reconnection Fee will apply whenever a Customer requests to be reconnected to the Services after Company has temporarily or permanently suspended or discontinued Services to Customer for any reason allowed by this Tariff.

2.7 Liability

- A. In no event shall Company or the Customer, including any subscribers to or users of any Services provided to or resold by the Customer, be liable to each other in connection with the provision and use of Company Services for indirect, incidental, consequential, reliance or special damages, including without limitation damages for lost profits, regardless of the form of action whether in contract, indemnity warranty, strict liability or tort, including without limitation negligence of any kind whether active or passive.
- B. Except as provided otherwise in this Tariff, the Company shall not be liable to the Customer, including any subscribers to or users of any Services provided to or resold by the Customer, or any other person, firm or entity for any failure or performance hereunder unless such failure is due to the gross negligence or willful act of Company. In no event shall Company be liable to the Customer, including any subscribers to or users of any Services provided to or resold by the Customer, or any other person, firm or entity for any failure or performance hereunder if such failure is due to any cause or causes beyond the reasonable control of the Company. Such causes shall include, without limitation, acts of God, fire, explosion, vandalism, cable cut, storm or other similar occurrence, any law, order, regulation, direction, action or request of the United States government or of any other government or of any civil or military authority, national emergencies, insurrections, riots, wars, strikes, lockouts or work stoppages or other labor difficulties, supplier failures, shortages breaches or delays, or preemption of existing services to restore service in compliance with the Commission's rules and regulations.

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2.0 RULES AND REGULATIONS, Continued2.7 Liability, Continued

- C. With respect to any claim or suit, the Company's liability, if any, shall not exceed an amount equal to the charge applicable under this Tariff to the period during which services were affected. For those services with monthly recurring charges, the Company's liability is limited to an amount equal to the proportionate monthly recurring charges for the period during which service was affected.
- D. The Company is not liable for any act or omission of any other Company or Companies furnishing a portion of the service, facilities or equipment associated with such service.
- E. The Customer is responsible for taking all necessary legal steps for interconnecting the customer-provided terminal equipment with the Company facilities. The Customer is responsible for securing all licenses, permits, rights-of-way, and other arrangements necessary for such interconnection.
- F. All or a portion of the service may be provided over facilities of third parties, and the Company shall not be liable to the Customer or any other person, firm or entity in any respect whatsoever arising out of defects caused by such third parties.
- G. The Company shall not be liable for any direct, indirect, consequential, special, actual, or punitive damages, or for any lost profits of any kind or nature whatsoever arising out of any defects or any other cause. This warranty and these remedies are exclusive and in lieu of all other warranties or remedies, whether express, implied or statutory, including without limitation implied warranties of merchantability and fitness for a particular purpose.
- H. With respect to the routing of calls by the Company to public safety answering points or municipal Emergency Service providers, the Company's liability, if any, will be limited to the lesser of: (a) the actual monetary damages incurred and proved by the Customer as the direct results of the Company's action, or failure to act, in routing the Call, or (b) the sum of \$50.00.

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2.0 RULES AND REGULATIONS, Continued2.7 Liability, Continued

- I. In the event parties other than the Customer (e.g., Customer's customers) shall have use of the service directly or indirectly through the Customer, then the Customer agrees to forever indemnify and hold the Company harmless from and against any and all claims, demands, suits, actions, losses, damages, assessments or payments which may be asserted by said parties arising out of or relating to any defects.
- J. Company is not liable for damages caused by service, channels, or equipment which it does not furnish.
- K. Company is not liability for damages to a premises resulting from the furnishing of Services, including the installation and removal of equipment and associated wiring, unless the damage is caused by Company's gross negligence or willful misconduct. Except that upon termination or expiration of Services, and upon request by the Customer, Company will remove, at its own expense, any property which Company has installed in the provision of Service on the Customer's premises within a reasonable time. Company will use reasonable care in removing such property and will return the Customer's premises to their original condition, wear and tear expected.
- L. Subject to the provision of A. through K. preceding, Company and the Customer shall indemnify each other against all liability, loss, damage, and expense resulting from injury to or death of any person (including injury to or death of their employees) or loss of or damage to tangible real or tangible personal property (including damage to their property) or the environment, to the extent that such liability, loss, damage or expense was proximately caused by any negligent act or omission on the part of the party from whom indemnity is sought, its agents, employees, subcontracts or assignees, in connection with its use of service.

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2.0 RULES AND REGULATIONS, Continued2.7 Liability, Continued

- M. Company's failure to provide or maintain service to the Customer, including any subscribers to or users of any Services provided to or resold by the Customer, and the Customer's obligations under this Tariff shall be excused by labor difficulties, governmental orders, civil commotion, preemption of existing services to restore service in compliance with part 64, Subpart D, of the FCC's Rules and Regulation, acts of God, Commission rules, and other circumstances beyond Company's or the Customer's reasonable control, subject to the credit allowances for interruptions provisions of this Tariff. Company and the Customer may also agree on other measures to mitigate the consequences of circumstances beyond the Customer or Company's control. If required, such agreements will be filed in this Tariff.

2.7.1 Company Liability With Respect to Caller ID Blocking

The Company shall have no liability for monetary damages (including without limitation claims for direct, indirect, special, incidental or consequential damages, whether or not the Company has been advised of the possibility of such damages), arising from any failures, errors, malfunctions or omission of Caller ID Blocking, whether or not arising from or relating to any ordinary negligence by the Company.

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2.0 RULES AND REGULATIONS, Continued

2.8 Full Force and Effect

Should any provision or portion of this Tariff be held by a court or administrative agency of competent jurisdiction to be illegal, invalid or unenforceable, the remaining provisions of this Tariff will remain in full force and effect.

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2.0 RULES AND REGULATIONS, Continued2.9 Interruptions in Service

- A. Interruptions in Service will be credited to Customer for the part of the Service that the interruption affects, provided that no credit is allowed for the following:
- i. Any continuous period of less than four (4) hours, provided that two (2) or more Service interruptions of the same type to the same line/equipment of four (4) hours or more during any one twenty-four (24) hour period shall be considered as one (1) interruption;
  - ii. Interruptions caused by Customer;
  - iii. Interruptions due to failure of power, equipment or facilities provided by the Customer or persons or entities other than Company;
  - iv. Any period in which Company is not given access to the Service Premises;
  - v. Any period of scheduled maintenance and repair, tests, adjustments and inspections as may be necessary to maintain Company's equipment and Facilities in satisfactory operating condition;
  - vi. Interruptions due to the non-compliance by the Customer with the provisions of this Tariff or the tariff of other common carrier providing Service connected to the Service of Company; and
  - vii. Interruptions caused by any failure of performance or equipment due to causes beyond Company's control, including but not limited to: acts of God, fire, flood or other catastrophes; any law, order, regulation, direction, action or request of any governmental entity claiming jurisdiction over Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of the federal, state or local governments, or any civil or military authority; national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials; or strikes, lock-outs, work stoppages or other labor difficulties.

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2.0 RULES AND REGULATIONS, Continued2.9 Interruptions in Service, Continued

- B. Every month shall be considered to have thirty (30) days for the purposes of computing a credit for a Service interruption to which the Customer is entitled under this Tariff.
- C. A Customer is entitled to an interruption in Service credit upon request for any period during which any line subscribed to by the Customer hereunder and/or, if applicable, Company-provided station equipment attached thereto is out of Service, except as specified in this section. Out of Service conditions are defined as complete loss of call origination and/or receipt capability. Credit allowances, if any, shall be deducted from the charges payable by the Customer hereunder and shall be expressly indicated on the next bill to the Customer. An interruption period begins when the Customer reports a malfunction in Service to Company. The malfunction period ends when the affected line and/or equipment is fully operative. . In the event of a major service disruption, the Company shall make every effort to credit all affected customers.
- D. The Customer shall be credited for an interruption at the rate of 1/30th of the monthly charge for the Services affected for each day or part of a day computed as follows:

Credit Formula:

$$\text{Credit} = \frac{A \times B}{30}$$

"A" = Outage time in days (any part of a day equals one day)

"B" = Total Monthly Charge for affected Service

- E. In the event of prior knowledge of an interruption of Service for a period exceeding one (1) day, Company will, if feasible, notify the Customer at least one (1) week in advance.

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2.0 RULES AND REGULATIONS, Continued2.10 Emergency Restoration of Service

The use and restoration of Service in emergencies shall be in accordance with Part 64, Subpart D of the Federal Communications Commission's rules and regulations and the regulations of the Commission, which specify the priority system for such activities.

2.11 Disputed Bills

- A. The Customer shall promptly notify Company of any disputed items on a bill. If no notice is received within ninety (90) days of receipt of the bill, the bill shall be considered correct and binding.
- B. The date of the dispute shall be the date Company receives sufficient documentation to enable it to investigate the dispute.
- C. The date of the resolution is the date Company completes its investigation and attempts to notify the Customer of the disposition of the dispute.
- D. Company will promptly investigate any complaint or dispute received by a Customer and will report the result of that investigation to the Customer. When circumstances indicate the need for corrective action, Company will take such action as soon as possible.
- E. Company shall ensure that personnel engaged in initial contact with a dissatisfied or complaining Customer shall inform the Customer that if dissatisfied with the decision or the explanation provided, the Customer may have the problem considered and acted upon by supervisory personnel.

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2.0 RULES AND REGULATIONS, Continued

2.11 Disputed Bills, Continued

- F. Company shall ensure that supervisory personnel contacted by a dissatisfied Customer shall inform a still-dissatisfied Customer of the option to bring the matter before Commission for further review of any complaint or dispute.

Arizona Corporation Commission  
Utilities Division  
1200 West Washington Street  
Phoenix, AZ 85007-2996  
Phoenix: (602) 542-4251  
Toll Free: 1-800-222-7000 (In-State Only)  
Tucson: (520) 628-6550  
Toll Free: 1-800-535-0148 (In-State Only)

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2.0 RULES AND REGULATIONS, Continued2.12 Temporary Service

Conditions precedent to rendering temporary Service, special arrangements, unique relationships or Service to speculative projects will be developed on an Individual Case Basis. Company will not provide temporary Service or Service to speculative projects unless in its judgment such Service provision is consistent with the best interests of Company and its Customers.

2.13 Service Connections and Facilities2.13.1 Provision of Equipment and Facilities

- A. Title to all Company Facilities provided in accordance with this Tariff remains in Company, its agents or contractors. The Customer shall not have, nor shall it assert any right, title or interest in any Company Facilities and associated equipment provided by Company hereunder.
- B. Company undertakes to use reasonable efforts to maintain only Company Facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair or otherwise tamper with any Company Facilities or equipment installed by Company, except upon the written consent of Company or as allowed by law.
- C. Any equipment Company provides or installs at the Customer's Premises for use in connection with the Company's Services shall not be used for any purpose other than that for which Company provided the equipment.

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2.0 RULES AND REGULATIONS, Continued

2.13 Service Connections and Facilities, Continued

2.13.1 Provision of Equipment and Facilities, Continued

D. Company shall not be responsible for the installation, operation, repair or maintenance of any Customer-provided communications equipment. Customer may connect such equipment to Company Facilities or equipment furnished pursuant to this Tariff as provided in this Tariff, as allowed by law, or with Company's consent. Unless otherwise specified in this Tariff, Company will not be responsible for the maintenance, repair and operation of such Customer-provided equipment, and Company will not be responsible for:

- i. The transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or
- ii. The reception of signals by Customer-provided equipment.

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2.0 RULES AND REGULATIONS, Continued2.13 Service Connections and Facilities, Continued2.13.1 Provision of Equipment and Facilities, Continued

- E. The Customer is responsible for ensuring that Customer-provided equipment and facilities connected to Company equipment and Facilities are compatible with such Company equipment and Facilities. The magnitude and character of the voltages and currents impressed on Company-provided Facilities and equipment by the connection, operation or maintenance of such equipment and facilities shall be such as not to cause damage to the Company-provided equipment and Facilities or injury to the Company's employees or to other persons. Customer will submit to Company, upon request, a complete manufacturer's specification sheet for each item of equipment that is not provided by Company and which shall be attached to Company's equipment or Facilities. Company shall approve the use of such item(s) of equipment unless such item is technically incompatible with Company's equipment or Facilities. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.
- F. Any special interface equipment necessary to achieve compatibility between Company Facilities and equipment used for furnishing Service and the channels, facilities or equipment of others shall be provided at the Customer's expense.

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2.0 RULES AND REGULATIONS, Continued2.13 Service Connections and Facilities, Continued2.13.2 Customer Premises

Customer shall provide, without cost to Company, all equipment, space, conduit and electric power required to terminate the Services at the Customer's Premises. The Customer shall arrange for the Company, or other carriers as required, to have access to the Customer's Premises at all reasonable times for purposes of Service installation, termination, inspection and repair. Customer shall be solely responsible for any damage to, or loss of, Company Facilities or equipment, including inside wire, while on the Premises of Customer, unless such damage is caused by the negligence or willful misconduct of the Company, its employees, subcontractors or agents.

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2.0 RULES AND REGULATIONS, Continued

2.13 Service Connections and Facilities, Continued

2.13.3 Shortage of Equipment or Facilities

- A. Company's acceptance of orders for Service is subject to the availability of adequate Company Facilities and equipment to provide the Service as ordered. Company reserves the right to reject an order or cancel an accepted order for Service without liability if there are inadequate Company Facilities or equipment available to provide the Service.
- B. Company reserves the right to limit or to allocate the use of existing Company Facilities, or of additional facilities offered by Company, when necessary, because of a lack of Company Facilities, or due to any other cause beyond Company's control.
- C. The furnishing of Service under this Tariff is subject to the availability on a continuing basis of all the necessary Company Facilities and is limited to the capacity of Company Facilities, as well as facilities Company may obtain from other carriers to furnish Service.

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2.0 RULES AND REGULATIONS, Continued2.13 Service Connections and Facilities, Continued2.13.4 Interconnection

- A. Service furnished by Company may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to the technical limitations established by Company. Any special interface equipment or facilities necessary to achieve compatibility between the Company Facilities and other carriers shall be provided at the Customer's expense. However, Service furnished by Company is not part of a joint undertaking with any other provider.
- B. Interconnection with the facilities or services of other carriers shall be subject to the applicable terms and conditions of the other carriers' tariffs, if any. The Customer shall be solely responsible for satisfying all legal requirements for interconnecting Customer-provided terminal equipment or communications systems with the other companies' facilities, including, without limitation, all licenses, permits, right-of-way and other arrangements necessary for such interconnection.

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2.0 RULES AND REGULATIONS, Continued2.13 Service Connections and Facilities, Continued2.13.5 Prohibited Uses

- A. The Services Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all governmental approvals, authorizations, licenses, consents and permits required to be obtained by the Customer with respect thereto.
- B. Company may, without obtaining any further consent from the Customer, assign any rights, privileges or obligations under this Tariff. The Customer shall not, without prior written consent of Company, which consent shall not be unreasonably withheld, assign, transfer or in any other manner dispose of, any of its rights, privileges or obligations under this Tariff, and any attempt to make such an assignment, transfer, disposition without consent shall be null and void.
- C. Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.
- D. A Customer may not use the Services so as to interfere with or impair Service over any Company Facilities and associated equipment, or so as to impair the privacy of any communications over such Company Facilities and associated equipment.
- E. Customer use of any resold Service obtained from other communications providers shall also be subject to any applicable restrictions in the underlying providers' publicly available tariffs or price lists.

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2.0 RULES AND REGULATIONS, Continued2.13 Service Connections and Facilities, Continued2.13.6 Non-Standard Situations

At the Customer's request and the acceptance by Company, installation and/or maintenance may be performed outside Company's regular business hours, on an expedited basis, in hazardous locations, or in other non-standard situations. In such cases, charges will be arranged on an individual case basis ("ICB"). If installation is started during regular business hours but, at the Customer's request and Company's acceptance, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays and/or night hours, additional charges may apply.

2.14 Services Provided by Other Communications Providers

Company shall have no responsibility with respect to billings, charges or disputes related to services used by Customers which are not included in the Services herein. Customers receiving services from other communications providers shall be fully responsible for the payment of any bills for such services and for the resolution of any disputes or discrepancies relating to such services with the other provider.

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2.0 RULES AND REGULATIONS, Continued2.15 Governmental Authorizations

The provision of Company's Services is subject to, and contingent upon, Company obtaining and retaining such approvals, consents, governmental authorizations, licenses and permits, as may be required or be deemed necessary by the Company. Company shall use reasonable efforts to obtain and keep in effect all such approvals, consents, authorizations, licenses and permits that may be required to be obtained by it. Company shall be entitled to take, and shall have no liability whatsoever for, any action necessary to bring the Services into conformance with any rules, regulations, orders, decisions or directives imposed by the Federal Communications Commission or other applicable agency, and the Customer shall fully cooperate in and take such action as may be requested by Company to comply with any such rules, regulations, orders, decisions or directives. Company's obligation to provide Service hereunder will terminate if any required governmental authorization or grant is withdrawn, revoked or otherwise terminated.

2.16 Promotions

Company may, from time to time, engage in special promotions of new or existing Service offerings of limited duration designed to attract new Customers or to increase existing Customer awareness of a particular offering. The promotional offerings are subject to the availability of the Services and may be limited to a specific geographical area, to a subset of a specific market group or to customers who sign up for such Service on or after a particular date. Prior approval for promotional offerings will be obtained from the appropriate regulatory authority when required.

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## 2.0 RULES AND REGULATIONS, Continued

ORIGINAL

2.17 Effective Date

The terms and conditions of this Tariff will apply to Customers whose service commences on or after the Effective date of this Tariff. Customers whose Service commenced before the Effective date of this Tariff may choose to receive Service under the Rates and Charges in this Tariff upon request through Company's customer care representatives. All other terms and conditions of this Tariff will apply to all Customers for all Service provided by Company on and after the Effective date of this Tariff, regardless of when Service commenced.

2.18 Term and Termination of Service (Charges)

(T)

A. The term of service commences on the Conversion Date.

(N)

B. If the Customer terminates Service, or if the Company terminates Service for cause under this tariff, prior to the Customer's fulfillment of the term commitment, Customer shall pay termination charges equal to the amount of the monthly term discount times the number of months served under the contract (or fraction thereof) plus any termination charges paid to Customer's previous carrier by Eschelon. The amount of the monthly term discount is defined as the difference between billed charges the customer would have paid in the absence of a term commitment (e.g., month-to-month service) less billed charges the customer actually paid under the term commitment. Such termination charges are in addition to any due but unpaid recurring and all unpaid nonrecurring charges, including any installation charges waived by Eschelon. If termination is prior to installation of Service, termination charges shall be those reasonable costs incurred by Eschelon through the date of termination.

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**3.0**    ESCHELON LOCAL SERVICE OFFERINGS**3.1**    Eschelon Advantage Line Service

The Eschelon Advantage Line is a flat rate, business service based upon the unbundled network element platform (UNE-P) of Eschelon's wholesale providers. By default, 900, 976, third party and collect calling are blocked on the line. One White and Yellow Page directory listing (per customer) is also provided. New telephone numbers are not guaranteed until the line has been installed.

**3.1.1**    Eschelon Advantage Line Rates

<u>SERVICE</u>	<u>Maximum MONTHLY RECURRING CHARGE</u>	<u>Maximum NON-RECURRING CHARGE (INSTALL)</u>
Eschelon Advantage Line [1]	\$49.95	\$72.80

[1] Line rate only; monthly recurring charge does not include taxes and surcharges, Interstate Access Charge (IAC) or Local Number Portability (LNP) charge. PICC charges may be applicable to those customers who use Eschelon's long distance services.

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3.0 ESCHELON LOCAL SERVICE OFFERINGS, Continued3.2 On Network Premium Business Line Service

- A. Company provides telecommunications services through the Company's own switch facilities and the facilities of other telecommunications carriers and providers. Depending on the Customer's needs, they have a choice of services and features to which they can subscribe as set out herein.
- B. Premium Business Local Exchange Service provides the Customer with voice-grade telecommunications service that can be used to place and receive calls. The Customer may place calls to any local calling station in the local calling area. The Customer may also place calls to toll-free numbers where equipment allows. Subject to availability, Customers may select their preferred telecommunications carrier for 1+ intraLATA and interLATA toll service.

3.2.1 Premium Business Line

Premium Business Line Service is a flat rate, business service for customers with 3 to 50 station lines using the Company's own switching facilities. By default, third party, collect and 900/976 calls are blocked on the line. One White and Yellow Page directory listing (per customer) is also provided.

3.2.2 Premium Seasonal Line

The Premium Seasonal Line is a product that fits the needs of customers who have busy times of the year or other special needs when they experience a larger volume of calls. The Seasonal Line would remain installed on the switch but be turned down until the customer requests it be turned up. During the "down" times the customer would still be billed monthly at 50% of the regular line rate and also 50% of the cost of any charged features on the line. During the "down" time, the line remains 911 capable. By dialing 611 the customer will be connected to Eschelon's customer service department. Other than "911" and "611", no other dialing is available on the line. A change order charge applies upon activation and de-activation of seasonal status.

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3.0 ESCHELON LOCAL SERVICE OFFERINGS, Continued

3.2 On Network Premium Business Line Service, Continued

3.2.3 Premium Measured Line

Premium Measured service bills a flat monthly rate that includes a monetary usage allowance for calls completed to telephone numbers in the local calling area. Charges for outbound local calls in excess of the allowance are also applicable and are based upon length of call, originating and terminating point of call, and time of day call made.

(K)

(K)

3.2.5 Remote Call Forwarding

Remote Call Forwarding (see also Market Expansion Line, Section 3.5) provides the Customer with a telephone number from an Eschelon central office that is different than the telephone number at the Customer's physical location. When a call is made to a Remote Call Forwarding number it is automatically routed to the Customer physical location. Only one call at a time is forwarded, and both number locations must be in the same local calling area and between two Premium or "On-Net" locations.

Material moved to 1<sup>st</sup> Revised Sheet No. 104.

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3.0 ESCHELON LOCAL SERVICE OFFERINGS, Continued3.2 On Network Premium Business Line Service, Continued3.2.7 Premium Business Rates

<u>SERVICE</u>	<u>Maximum MONTHLY RECURRING CHARGE</u>	<u>Maximum NON-RECURRING CHARGE (INSTALL)</u>
Premium Business Line [1, 2, 3]	\$49.95	\$70.00
Premium Seasonal Line [1, 2, 3, 4]	\$49.95	\$70.00
Premium Measured Line [1, 2, 3, 4]	\$49.95	\$70.00
Remote Call Forwarding [4]	\$49.95	\$70.00
Remote Call Forwarding, Add'l Pathway	\$49.95	\$70.00

(K)

[1] Line rate only; monthly recurring charge does not include taxes and surcharges, Interstate Access Charge (IAC) or Local Number Portability (LNP) charge. PICC charges may be applicable to those customers who use Eschelon's long distance services.

[2] Premium Business Line Products are restricted to customers within the area served by the Company's switch and associated Qwest wire centers served by the Company's collocated facilities. A list of available wire center locations is available upon request.

[3] Local calling to the applicable local calling area as defined by the Arizona Corporation Commission.

[4] Usage charges apply; see Section 3.2.7 Premium Business Rates, Continued, following.

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3.0 ESCHELON LOCAL SERVICE OFFERINGS, Continued3.2 On Network Premium Business Line Service, Continued3.2.7 Premium Business Rates, Continued

<u>SERVICE</u>	<u>Maximum PER CALL CHARGE</u>	(T) (T)
Premium Measured Usage (Outgoing Only): Per Call (no allowance)	\$0.06	(R) (D)

(K)

(K)

<u>SERVICE</u>	<u>Maximum PER CALL CHARGE</u>
Remote Call Forwarding (Premium Market Expansion Line)	\$0.25

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3.0 ESCHELON LOCAL SERVICE OFFERINGS, Continued3.3 Precision Integrated Access Service

- A. Precision Integrated Access Service is a flat rate, integrated local exchange service off a T1 circuit that provides the Customer with voice-grade telecommunications service that includes line features and high-speed Internet data connectivity. The Customer must subscribe to one Circuit per each 24 trunks, but can choose any combination of voice or data trunks. There must be at least one voice trunk and one data trunk on the account, with a minimum of 10 trunks used for voice and/or data on each Circuit.
- B. The Company provides its Precision Integrated Access services through the Company's own switch facilities and the facilities of other telecommunications carriers and providers. Where the Company is not collocated, the Customer will have the option of utilizing a portion of an Enhanced Extended Loop (EEL). The monthly recurring Extended Loop Fee applies in addition to each monthly recurring Circuit charge.
- C. Precision Integrated Access best suits customers with 8 to 16 station lines, that also require dedicated Internet connectivity. By default, third party, collect and 900/976 calls are blocked on the line. One White and Yellow Page directory listing (per customer) is also provided.
- D. If the Customer drops below the 10-trunk minimum stated in A., above, the monthly Non-Standard Configuration charge will apply in addition to the monthly-recurring Circuit and remaining Trunk Charges. (N)  
|  
(N)

3.3.1 Precision Integrated Access Service Rates

<b>SERVICE OR SERVICE ELEMENT</b>	<b>Maximum MONTHLY RECURRING CHARGE [1]</b>	<b>Maximum NON-RECURRING INSTALL CHARGE</b>
Circuit – 1 Year Commitment	\$525.00	\$2800.00
Circuit – 2 Year Commitment	\$450.00	\$1500.00
Circuit – 3 Year Commitment	\$375.00	\$1500.00
Voice Trunk [2, 3, 4]	\$30.00	
Extended Loop Fee	\$150.00	
Non-Standard Configuration	\$450.00	(N)

- [1] The monthly recurring charges do not include taxes and surcharges, or Interstate Access Charge (IAC). PICC charges may be applicable to those customers who use Eschelon's long distance services.
- [2] The trunk/channel rate is the same for both voice and data lines.
- [3] Precision Integrated Access services may be restricted to customers within the area served by the Company's switch and collocations, and associated Qwest wire centers. A list of available wire center locations is available upon request.
- [4] Local calling to the applicable local calling area as defined by the Arizona Corporation Commission.

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3.0 ESCHELON LOCAL SERVICE OFFERINGS, Continued3.3 Precision Integrated Access Service, Continued3.3.2 Precision **Prime** Integrated Access Service

- A. Precision **Prime** Integrated Access Service is a flat rate, integrated local exchange service that provides the Customer with voice-grade telecommunications service that includes line features and high-speed Internet data connectivity. The Customer must subscribe to one Circuit per each 24 trunks, but can choose any combination of voice or data trunks. There must be at least six voice trunks and four data trunks on the account. The Customer must also subscribe to one of Eschelon's long distance programs. (C)
- B. The Company provides its Precision **Prime** Integrated Access services through the Company's own switch facilities and the facilities of other telecommunications carriers and providers. Precision **Prime** is only available to Customers located within Eschelon's On-Net service areas.
- C. Precision **Prime** Integrated Access best suits customers with 6 to 10 station lines, that also require dedicated Internet connectivity. By default, third party, collect and 900/976 calls are blocked on the line. One White and Yellow Page directory listing (per customer) is also provided.
- D. If the Customer drops below the 10-trunk minimum stated in A., above, the monthly Non-Standard Configuration charge will apply in addition to the monthly-recurring Circuit and remaining Trunk Charges. (N)  
(N)  
(K)

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3.0 ESCHELON LOCAL SERVICE OFFERINGS, Continued

(M)

3.3 Precision Integrated Access Service, Continued3.3.2 Precision **Prime** Integrated Access Service, Continued3.3.2.a Precision **Prime** Integrated Access Service Rates

<u>SERVICE OR SERVICE ELEMENT</u>	<u>Maximum MONTHLY RECURRING CHARGE [1]</u>	<u>Maximum NON-RECURRING INSTALL CHARGE</u>
Circuit – 1 Year Commitment	\$525.00	\$2800.00
Circuit – 2 Year Commitment	\$450.00	\$1500.00
Circuit – 3 Year Commitment	\$375.00	\$1500.00
Voice Trunk [2, 3, 4]	\$60.00	
Non-Standard Configuration	\$450.00	

(N)

- [1] The monthly recurring charges do not include taxes and surcharges, or Interstate Access Charge (IAC). PICC charges may be applicable to those customers who use Eschelon's long distance services.
- [2] The trunk/channel rate is the same for both voice and data lines.
- [3] Precision Integrated Access services may be restricted to customers within the area served by the Company's switch and collocations, and associated Qwest wire centers. A list of available wire center locations is available upon request.
- [4] Local calling to the applicable local calling area as defined by the Arizona Corporation Commission.

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**3.0** ESCHELON LOCAL SERVICE OFFERINGS, Continued**3.4** Advantage, Premium and Precision Line Features**3.4.1** Descriptions – Standard Features

The following features are standard on Eschelon Business Lines except where noted. The Customer must request to have features activated.

**3-Way Calling**

Three-Way Calling/Call Transfer enables a user - active on an incoming call - to include a third party in the call, and to then transfer the original call (when required) to the third party.

**Anonymous Call Rejection**

Incoming Calls are rejected when the calling party does not provide caller identification information.

**Call Forward Busy Line**

When a station assigned Call Forward Busy is busy, all calls are forwarded to a predetermined station within the customer group or voice mail. An option is available with this feature to prevent the forwarding of intragroup calls. When activated, Call Forwarding Variable takes precedence over Call Forward Don't Answer and Call Forward Busy.

**Call Forward Don't Answer**

When the base station does not answer an incoming call within the time prescribed by a customer group, the call is routed to either a remote station or the attendant station. An option is available with this feature to prevent the forwarding of intragroup calls to a remote station. When activated, Call Forwarding Variable takes precedence over Call Forward Don't Answer and Call Forward Busy.

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3.0 ESCHELON LOCAL SERVICE OFFERINGS, Continued3.4 Advantage, Premium and Precision Line Features, Continued3.4.1 Descriptions – Standard Features Continued**Call Forward Variable**

This optional feature allows all calls directed to a telephone number to be routed to a user defined telephone number. The user can activate/deactivate Call Forwarding and define a telephone number where all calls will be forwarded. Calls *cannot* be forwarded to an International Direct Distance Dialing number. Also known as Call Forwarding. When activated, Call Forwarding Variable takes precedence over Call Forward Don't Answer and Call Forward Busy.

**Call Hold**

This feature allows the user to put the caller on a hard hold using a star function. This could be used on a single line phone or a phone set that has no hold button.

**Call Park**

The Call Park feature enables a user to park and retrieve a call against his/her directory number. Available as standard on Premium Lines only.

**Call Pickup**

Call Pickup allows a station to answer calls incoming to another station within a predetermined call-pickup group. More than one call pick-up group may be assigned in a customer group. Available on Precision and Premium Lines only.

**Call Transfer/3-Way Calling/Consultation Hold**

This feature allows the user to manually transfer an incoming caller to any other phone number, as well as introduce the call before hanging up. Consultation Hold occurs when the Customer uses the flash key prior to dialing the 'transfer to' number.

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3.0 ESCHELON LOCAL SERVICE OFFERINGS, Continued

3.4 Advantage, Premium and Precision Line Features, Continued

3.4.1 Descriptions – Standard Features Continued

**Call Waiting**

With this feature, an incoming call encountering a busy station receives audible ringing, while the called, busy station receives a call waiting tone.

**Caller ID Number**

When an incoming call is received, this feature provides the user with visual feedback concerning the calling number.

**Caller ID on Call Waiting**

When an incoming call is received and the user is on another call, this feature provides the user with a visual display of the telephone number of the second caller.

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3.0 ESCHELON LOCAL SERVICE OFFERINGS, Continued3.4 Advantage, Premium and Precision Line Features, Continued3.4.1 Descriptions – Standard Features Continued**Hunting**

This feature will route a call to an idle line in a prearranged group when the called telephone number is busy. Typically this feature is used with the customer's main telephone number and several telephone lines, so that the customer may receive calls on several lines, although all calls are placed to the same number. This feature is often used on multi-line telephone sets or key systems. Available with Advantage and Premium Lines only.

Hunting **will** work on the same line as Call Forward Variable and Call Forward Don't Answer Features.

Hunting **will not** work on the same line as a Call Forward Busy Feature as they are essentially the same features, both are activated only when the line is busy.

- i. **Sequential** - Only a pilot DN is associated with this type of hunt group. Hunting is sequential (i.e., starts at the first line assigned to the pilot DN and ends at the last line).
- ii. **Circular** - Circular hunting hunts all lines in the hunting group regardless of the starting point.
- iii. **Series** - Series hunting hunts for an open line in the order that the customer designates. Unlike Circular hunting, series hunting will stop and give a busy signal or forward to voice mail at the end of the hunting sequence.

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3.0 ESCHELON LOCAL SERVICE OFFERINGS, Continued

3.4 Advantage, Premium and Precision Line Features, Continued

3.4.1 Descriptions – Standard Features Continued

**Message Waiting Audio**

This feature allows a voice mail user to be alerted to the presence of a voice mail message by generating a stutter dial tone on the telephone line. Available as standard on Precision and Premium Lines only.

**Remote Access Forwarding**

Remote activation permits Remote Access subscribers who are traveling to activate, change, or deactivate their Call Forward service from any phone. This feature ensures that subscribers' calls always reach them, regardless of the complexity of their movements and schedule. Available as standard on Precision and Premium Lines only.

**Speed Dial 8**

This feature allows a station user to dial frequently called numbers by dialing an abbreviated code.

3.4.2 Descriptions – Optional Features

The following features are optional on Eschelon Business Lines except where noted.

**6 - Way Calling**

This feature allows a user to establish a conference call of up to six parties including the user.

**Call Rejection**

This optional feature enables a station line user to exclude calls from up to 15 customer pre-programmed numbers.

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3.0 ESCHELON LOCAL SERVICE OFFERINGS, Continued3.4 Advantage, Premium and Precision Line Features, Continued3.4.2 Descriptions – Optional Features Continued**Call Trace (Unlimited)**

Call Trace enables a customer to trace their last incoming call. Customer Originated Trace deals with information pertaining to a disconnected call. Information about this disconnected call is stored in a buffer. This buffer is updated each time the subscriber's line is called. Thus only the most recent incoming call can be traced. Customers can prevent access to Call Trace by requesting that Call Trace be deactivated on their line(s).

**Caller ID-Name & Number**

When an incoming call is received, this feature provides the user with a display of the caller's name and phone number.

**Continuous Redial (Unlimited)**

This optional feature permits a primary station line to have calls automatically redialed when the first attempt reaches a busy number. The feature can be used on up to 10 different busy phone numbers and each number will be checked every 45 seconds for up to 30 minutes.

**Custom Ringing**

Custom Ringing Service provides up to five distinctive ring patterns on incoming calls using one individual access line. The distinctive ringing patterns are achieved by assigning up to three additional phone numbers to the access line without installing additional main line service.

**Customized Number**

Customers may request special telephone numbers if available to the Company. Customers may choose to list letters in place of numbers in the telephone number field, but must have an associated listing (at no charge) showing the numeric translation.

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3.0 ESCHELON LOCAL SERVICE OFFERINGS, Continued3.4 Advantage, Premium and Precision Line Features, Continued3.4.2 Descriptions – Optional Features Continued**Ground Start**

Lines designated with Ground Start operation provide an immediate trunk seizure signal towards the customer telephone equipment or PBX. With the operation the central office grounds the tip side (receiving side) of the line immediately upon seizure by an incoming call. By detecting the tip and "ground" (instead of loop), the PBX is alerted to the line seizure before ringing begins. Optional with Advantage Lines.

**Hot Line**

This feature is typically on a line with a single line phone. When you pick up the phone, this feature automatically dials a pre-programmed number.

**Intercept Recording**

Customers that request disconnection of local service may request a referral recording. Referral recordings direct callers to dial an alternative number. The Customer may have one intercept recording per primary directory number. The recording will remain active for a period of three months. Customers requesting additional number referrals or additional time will be charged a monthly fee.

**Last Call Return**

Last Call Return allows you to "prompt" the central office to dial the telephone number of the last incoming call, whether the call was answered or not. If the caller's line is busy, Last Call Return will continue redialing for up to 30 minutes. If the call could not be completed and the Last Call Return subscriber is waiting for the central office to complete the call, "ring back" will NOT occur unless both lines are idle. A distinctive ring (short, short, long) will let you know when the call can be completed. Last Call Return will provide the telephone number of the last incoming call before the prompt to return the call. Company does not provide listing information for the number given for Last Call Return. If the number appears on the customer bill, Company will provide the listed information.

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3.0 ESCHELON LOCAL SERVICE OFFERINGS, Continued

3.4 Advantage, Premium and Precision Line Features, Continued

3.4.2 Descriptions – Optional Features Continued

**Message Waiting – Audio and Audio/Visual**

These features allow a voice mail user to be alerted to the presence of a voice mail message by generating a stutter dial tone on the telephone line. Optional with Advantage Lines and Qwest voicemail only.

**Priority Call**

Priority Call allows the customer to establish a list of special telephone numbers. When a call is received from one of these numbers, the end user will hear a distinctive ring. The Priority Call list can contain up to 15 telephone numbers.

**Speed Dial 30**

Allows user to dial up to 30 different telephone numbers by dialing an abbreviated code.

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3.0 ESCHELON LOCAL SERVICE OFFERINGS, Continued3.4 Advantage, Premium and Precision Line Features, Continued3.4.3 Descriptions – Blocking Options

Some blocking options are also available with Obsolete Local Services (see Section 5.0 of this Tariff).

**Third Party Blocking**

This feature is standard on Advantage, Premium and Precision Lines; it prevents a person from billing a call to the Customer's number. The feature can be removed at the Customer's request.

**900/976 Blocking**

This feature is standard on Advantage, Premium and Precision Lines; it prevents the user from placing chargeable information calls. This feature can be removed, but the Customer accepts responsibility for all charges incurred for 900/976 calls.

**Call Block Per Use**

This feature is standard on Advantage and Premium Lines: it allows the Customer to block, on a per-call basis, the name and number from being displayed on Caller ID.

**Call Trace Blocking**

Prevents access to Call Trace; if Last Call Return Blocking is added to an Advantage or Premium Line, this per-use feature is prohibited.

**Caller ID Blocking**

This feature blocks the caller's name and number on all calls. This feature is only available to business customers with demonstrable needs (e.g., law enforcement agencies, human services shelters, etc.)

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3.0 ESCHELON LOCAL SERVICE OFFERINGS, Continued

3.4 Advantage, Premium and Precision Line Features, Continued

3.4.3 Descriptions -- Blocking Options, Continued

**Carrier Access Blocking**

Carrier access toll calling using 10-10-XXX numbers is blocked by default on all lines. Customers who request 10-10-XXX carrier access must make direct billing arrangements with carriers.

**Collect Call Blocking**

Prevents a caller from placing a call to the Customer and billing the Customer for the call. This feature can be removed, but the Customer accepts responsibility for all charges incurred for collect calls.

**Continuous Redial Blocking**

Prevents use of this feature on a per-use basis.

**Directory Assistance Blocking**

Blocks users from making calls to Directory Assistance.

**International Call Blocking**

Prevents direct dialed international calls placed on a 011+ and/or 101XXXX011+ basis.

**Last Call Return Blocking**

Prevents use of this feature on a per-use basis.

**Toll Denial**

Blocks users from making long distance telephone call whether 1+ or 0+. Customers can dial toll free number and 911.

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3.0 ESCHELON LOCAL SERVICE OFFERINGS, Continued3.4 Advantage, Premium and Precision Line Features, Continued3.4.4 Advantage, Premium and Precision Line Feature Rates

<u>SERVICE</u>	<u>Maximum MONTHLY RECURRING CHARGE</u>	<u>Maximum NON-RECURRING CHARGE (INSTALL)</u>
<i>Standard Features – Included at Customer's Request:</i>		
3-Way Calling	\$3.00	\$10.00
Anonymous Call Rejection	\$3.00	\$10.00
Call Forward Busy Line	\$3.00	\$10.00
Call Forward Don't Answer	\$3.00	\$10.00
Call Forward Variable	\$3.00	\$10.00
Call Hold	\$3.00	\$10.00
Call Park (Premium Only)	\$3.00	\$10.00
Call Pickup (Premium Only)	\$3.00	\$10.00
Call Transfer, 3-Way Calling, Consultation Hold	\$3.00	\$10.00
Call Waiting	\$3.00	\$10.00
Caller ID Number	\$3.00	\$10.00
Caller ID on Call Waiting	\$3.00	\$10.00
Hunting (Advantage and Premium Only):		
Hunting - Circular	\$3.00	\$10.00
Hunting - Sequential	\$3.00	\$10.00
Hunting - Series	\$3.00	\$10.00
Message Waiting Audio		
(Premium and Precision Only)	\$3.00	\$10.00
Remote Access Forwarding		
(Premium and Precision Only)	\$3.00	\$10.00
Speed Dial 8	\$3.00	\$10.00

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3.0 ESCHELON LOCAL SERVICE OFFERINGS, Continued3.4 Advantage Premium and Precision Line Features, Continued3.4.4 Advantage, Premium and Precision Line Feature Rates, Continued

<b>SERVICE</b>	<b>Maximum MONTHLY RECURRING CHARGE</b>	<b>Maximum NON-RECURRING CHARGE (INSTALL)</b>	
<b><i>Optional Features:</i></b>			
6-Way Calling	\$10.95	\$15.00	
Call Rejection	\$4.95	\$15.00	
Call Trace Package (Unlimited)	\$4.95	\$15.00	
Call Trace –			
Per Call Maximum [1]	\$1.50		
Caller ID-Name & Number	\$10.95	\$15.00	
Continuous Redial Package (Unlimited)	\$4.95	\$15.00	
Continuous Redial –			
Per Call Maximum [1]	\$1.50		
Custom Ringing First Number	\$9.95	\$15.00	
Custom Ringing Second Number	\$6.95	\$15.00	
Custom Ringing Third Number	\$6.95	\$15.00	
Customized Number	\$0.00	\$295.00	
Ground Start Line	\$5.95	\$15.00	
Hot Line	\$3.95	\$15.00	
Intercept Recording			
Additional Month	\$39.00	\$15.00	(T)
Additional Number	\$39.00	\$15.00	
Last Call Return Package (Unlimited)	\$4.95	\$15.00	
Last Call Return –			
Per Call Maximum [1]	\$1.50		

[1] Per-Call features are available on all lines and are chargeable on a PER USE basis with a monthly maximum charge of \$8.00 (**Maximum** \$10.00) unless the line is subscriber to the unlimited option or is blocked to the feature.

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3.0 ESCHELON LOCAL SERVICE OFFERINGS, Continued3.4 Advantage Premium and Precision Line Features, Continued3.4.4 Advantage, Premium and Precision Line Feature Rates, Continued

<u>SERVICE</u>	<u>Maximum MONTHLY RECURRING CHARGE</u>	<u>Maximum NON-RECURRING CHARGE (INSTALL)</u>	
<b><i>Optional Features, Continued:</i></b>			
Message Waiting - Audio (Advantage Only)	\$0.50	\$15.00	(I)
Message Waiting - Audio/Visual (Advantage Only)	\$2.20	\$15.00	(I)
Priority Call	\$4.95	\$15.00	
Remote Access Forwarding (Advantage Only)	\$14.95	\$15.00	
Speed Dial 30	\$5.95	\$15.00	

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3.0 ESCHELON LOCAL SERVICE OFFERINGS, Continued3.4 Advantage, Premium and Precision Line Features, Continued3.4.4 Advantage, Premium and Precision Line Feature Rates, Continued

<u>SERVICE</u>	<u>Maximum MONTHLY RECURRING CHARGE</u>	<u>Maximum NON-RECURRING CHARGE (INSTALL)</u>	
<b><i>Blocking Options:</i></b>			
Third Party Blocking	\$0.95	\$15.00	
900/976 Blocking	\$0.00	\$15.00	(I)
Call Block Per-Use	\$3.00	\$15.00	
Call Trace Blocking	\$3.00	\$15.00	
Caller ID Blocking	\$0.95	\$15.00	
Carrier Access Blocking	\$0.95	\$15.00	
Collect Call Blocking	\$0.95	\$15.00	
Continuous Redial Blocking	\$0.00	\$15.00	
Directory Assistance Blocking	\$3.00	\$15.00	(I)
International Call Blocking	\$0.95	\$15.00	
Last Call Return Blocking	\$3.00	\$15.00	
Toll Denial	\$3.00	\$15.00	(I)

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3.0 ESCHELON LOCAL SERVICE OFFERINGS, Continued3.5 Market Expansion Line

A Market Expansion Line (MEL) is a resold product that allows the Customer to have a telephone number out of a particular central office without having a physical presence in the area served by the central office. A call to a MEL can be forwarded to another central office in the calling area, or to a long distance number. The MEL product is an alternative when a telephone number cannot be ported between central offices. MELs cannot be forwarded to 911, public pay telephone numbers, OUTWATS numbers, international telephone numbers nor 900 numbers. One White and one Yellow Page directory listing per MEL are provided.

3.5.1 Market Expansion Line Rates

<u>SERVICE</u>	<u>Maximum MONTHLY RECURRING CHARGE</u>	<u>Maximum NON-RECURRING CHARGE (INSTALL)</u>
Market Expansion Line [1]	\$49.95	\$72.80
Additional Pathway	\$49.95	\$72.80

<u>SERVICE</u>	<u>Maximum PER CALL CHARGE</u>
Market Expansion Line Usage	\$0.25

[1] Line rate only; monthly recurring charge does not include applicable taxes and surcharges.

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3.0 ESCHELON LOCAL SERVICE OFFERINGS, Continued3.6 On-Network Local Voice T1 and Voice T1/PRI

- A. Eschelon's On Network Voice T1 and Voice T1/PRI products are digital switched services providing digital exchange service through the Company's own switch facilities. These services ride DS1 facilities, consisting of common equipment, local exchange switching, and flat usage trunks for access to the local exchange and toll networks. Each DS1 facility utilizes 24 DS0's or 24 channels that are configured for advanced trunks. The Primary Rate Interface or PRI includes a D Channel that supports a data connection between the Customer's PBX or ISDN Network compatible equipment and Eschelon's switch. (Please see Section 3.7 for more PRI and ISDN information and features.)
- B. The Customer must subscribe to one Circuit per each 24 trunks, with a minimum of 12 trunks. However, the trunks may be any combination of voice or data trunks with at least on voice trunk and one data trunk on the account. Where the Company is not collocated, the Customer has the option of utilizing a portion of an Enhanced Extended Loop (EEL). The monthly recurring Extended Loop Fee applies in addition to each monthly recurring Circuit charge.
- C. If the Customer drops below the 12-trunk minimum stated in B., above, the monthly Non-Standard Configuration charge will apply in addition to the monthly-recurring Circuit and remaining Trunk Charges. (N)  
|  
(N)

3.6.1 On-Network Local Voice T1 and Voice T1/PRI Features and Descriptions**On-Network Digital T1 Facility**

This element includes the digital DS1 facility, transmitting at a rate of 1.544 Mbps, and the common equipment necessary to interface each of the 24 channels into the central office switch. The digital signal provided to the Customer's premises will have a loss no greater than 16.5 dB. The facility requires the associated Advanced Trunks.

**On-Net T1 Phone Numbers**

Telephone numbers that the Customer purchases that will reside on DID (Direct Inward Dial) trunk circuitry; provided in blocks of 20 or 100 numbers. Note: new telephone numbers are not guaranteed until the line has been physically installed.

**Non-Sequential DID Numbers**

Individual telephone numbers that are not part of a DID block.

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3.0 ESCHELON LOCAL SERVICE OFFERINGS, Continued3.6 On-Network Local Voice T1 and Voice T1/PRI Services, Continued (T)3.6.1 On-Network Local Voice T1 and Voice T1/PRI Features and Descriptions, Continued (T)**In-Only DID** (M)

Allows only incoming calls. This trunk supports Direct Inward Dial service. (M)

**Out-Only**

Allows only outgoing calls. This trunk type does not support Direct Inward Dial service.

**Two-Way**

Allows both incoming and outgoing calls, but does not support Direct Inward Dial service.

**Two-Way DID**

Allows incoming and outgoing calls and does support Direct Inward Dial service/phone numbers.

**Number Conversion Service**

Allows a customer to port existing LEC non-DID numbers and convert those numbers to DID numbers in the Eschelon switch.

**Circular Hunting**

Hunts all lines in a hunt group, but only makes one pass unless specially programmed.

**Sequential Hunting**

Starts the hunt for an open line with the number dialed and moves sequentially to the next available line or the last number in the group.

**Idle Hunting**

Hunts for the most or the least idle open line in the trunk group.

**Inbound Caller ID**

The telephone number of the calling party is displayed to the person receiving the call.

Material moved from 1<sup>st</sup> Revised Sheet No. 60.

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3.0 ESCHELON LOCAL SERVICE OFFERINGS, Continued3.6 On-Network Local Voice T1 and Voice T1/PRI Services, Continued3.6.2 On-Network Local Voice T1 and Voice T1/PRI Rates

<b>SERVICE OR SERVICE ELEMENT</b>	<b>Maximum MONTHLY RECURRING CHARGE [1]</b>	<b>Maximum NON-RECURRING CHARGE (INSTALL)</b>
Circuit – 1 Year Commitment	\$560.00	\$2800.00
Circuit – 2 Year Commitment	\$485.00	\$1500.00
Circuit – 3 Year Commitment	\$415.00	\$1500.00
Voice Trunk [2] (Minimum of 12 trunks)	\$30.00	
Extended Loop Fee	\$150.00	
Non-Standard Configuration	\$450.00	

(N)

[1] The monthly recurring charges do not include taxes or surcharges, Extended Area Service, or Interstate Access Charge (IAC).

[2] Local calling to the applicable local calling area as defined by the Arizona Corporation Commission.

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3.0 ESCHELON LOCAL SERVICE OFFERINGS, Continued3.6 On-Network Local Voice T1 and Voice T1/PRI Services, Continued (T)3.6.2 On-Network Local Voice T1 and Voice T1/PRI Rates, Continued (T)

<u>SERVICE OR SERVICE ELEMENT</u>	<u>Maximum MONTHLY RECURRING CHARGE</u>	<u>Maximum NON-RECURRING CHARGE (INSTALL)</u>
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(K)

(K)

## DID Phone Numbers:

Group of 20 DID Numbers	\$10.00	\$30.00
Group of 100 DID Numbers	\$25.00	\$30.00
Each Non-Sequential DID Number	\$0.30	\$2.00
Number Conversion Service		
Per block of 20 or fewer	\$10.00	\$30.00
Inbound Caller ID	\$24.00	\$0.00

Material moved to Original Sheet No. 104.2

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3.0 ESCHELON LOCAL SERVICE OFFERINGS, Continued3.7 On-Network First Eschelon T1 and First Eschelon T1/PRI Services

- A. On-Network Primary Rate Interface (PRI) is a service offering provided through the Company's own switch facilities. On-Network PRI service rides a T1 facility, which consists of common equipment, local exchange switching, flat usage trunks and a data channel for access to the local exchange and toll networks. Each facility utilizes 23 B Channels, that are configured for advanced trunks and one signaling data, or D Channel meant to support the data connection between the Customer's PBX or ISDN Network compatible equipment and Eschelon's switch. The service runs at 1.544 megabits per second.
- B. Each of the 64 Kbps B channels carry user information such as circuit-switched voice calls, data, or video. The D channel is a 64 Kbps channel used to carry the data and/or signaling information, without voice capability. The 23B channels can be configured to accommodate specific user needs.
- C. ISDN Primary Rate Service (PRS) is a digital four-wire full duplex transmission path between ISDN-compatible customer premise equipment (CPE) and an ISDN-equipped central office. The DS1 transmission path provides twenty-four 64 Kbps channels. PRS links PBX's to central office systems to provide the full functionality of Centrex service.
- D. First Eschelon PRI provides integrated voice and data over the same T1 facility.
- E. The Customer must subscribe to one Circuit per each 24 trunks, with a minimum of 12 trunks. However, the trunks may be any combination of voice or data trunks with at least on voice trunk and one data trunk on the account. Where the Company is not collocated, the Customer has the option of utilizing a portion of an Enhanced Extended Loop (EEL). The monthly recurring Extended Loop Fee applies in addition to each monthly recurring Circuit charge.
- F. If the Customer drops below the 12-trunk minimum stated in E., above, the monthly Non-Standard Configuration charge will apply in addition to the monthly-recurring Circuit and Trunk Charges. (N)  
|  
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3.0 ESCHELON LOCAL SERVICE OFFERINGS, Continued

3.7 On-Network First Eschelon T1 and First Eschelon T1/PRI Services, Continued (T)

3.7.1 On-Network First Eschelon T1 and First Eschelon T1/PRI Features and Descriptions (T)

**Designated Service Selection**

Designated service can be configured as a combination of In, Out, or Two-Way. It requires Designated PRI Facility and Trunks.

**On-Network Local PRI Facility**

This element includes the digital DS1 facility, transmitting at a rate of 1.544 Mbps/s, and the common equipment necessary to interface each of the 23 channels into the Central Office Switch. The digital signal provided to the Customer's premises will have a loss no greater than 6.5 dB. The Facility will be either Designated or Call-By-Call, and requires associated trunks.

**Direct Inward Dial (DID) Phone Numbers**

Telephone numbers that the Customer purchases that will reside on DID trunk circuitry. Note: new Telephone numbers are not guaranteed until the line has physically been installed.

**Non-Sequential DID Numbers**

Individual telephone numbers that are not part of a DID block.

**Number Conversion Service**

Allows a customer to port existing LEC non-DID numbers and convert those numbers to DID numbers in the Eschelon switch.

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3.0 ESCHELON LOCAL SERVICE OFFERINGS, Continued

3.7 On-Network First Eschelon T1 and First Eschelon T1/PRI Services, Continued (T)

3.7.1 On-Network First Eschelon T1 and First Eschelon T1/PRI Features and Descriptions, Continued (T)

**In-Only DID (B-Channel)**

One-way trunk, which allows only incoming calls to the Customer's PBX. An In-Only trunk supports Direct Inward Dial service.

**Out-Only (B-Channel)**

One-way trunk, which allows only outgoing calls from the Customer's. An Out-Only trunk does not support Direct Inward Dial service.

**Two-Way (B-Channel)**

Allows both incoming and outgoing calls to and from the Customers PBX, but does not support Direct Inward Dial Service/Phone Numbers.

**Two-Way DID (B-Channel)**

Allows incoming and outgoing calls to and from the Customer's PBX, and does support Direct Inward Dial Service/Phone Numbers.

**Data Channel (D-Channel)**

The D-Channel, or Signaling Channel, supports the data connection between the Customer premise PBX and the Company's switch. The 64kbs channel is used for out-of-band signaling functions such as call setup. One D-Channel is required per PRI span, but has the ability to support multiple PRI spans.

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3.0 ESCHELON LOCAL SERVICE OFFERINGS, Continued3.7 On-Network First Eschelon T1 and First Eschelon T1/PRI Services, Continued (T)3.7.1 On-Network First Eschelon T1 and First Eschelon T1/PRI Features and Descriptions, Continued (T)**Circular Hunting**

Hunts all lines in a hunt group, but only makes one pass unless specially programmed.

**Sequential Hunting**

Starts the hunt for an open line with the number dialed and moves sequentially to the next available line or the last number in the group.

**Idle Hunting**

Hunts for the most or the least idle open line in the trunk group.

**Backup D**

A D-Channel backup provides the added security to automatically take over call control signaling if the D channel fails. Backup D-Channels are optional for customers with more than one PRI.

**Non-Facility Associated Signaling (NFAS) Capability**

With NFAS a single D-Channel can support multiple PRI spans. With NFAS a customer can support up to 20 PRI spans using only one D-Channel.

**Calling Name Delivery**

Allows ANI information to flow through the PRI span to the Customer's PBX. If the CPE equipment has the ability to support Caller ID the end user will have the ability to preview the name and number of the caller. If requested, Caller ID Name and Number can also be blocked.

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3.0 ESCHELON LOCAL SERVICE OFFERINGS, Continued3.7 On-Network First Eschelon T1 and First Eschelon T1/PRI Services, Continued3.7.2 On-Network First Eschelon T1 and First Eschelon T1/PRI Rates

<b>SERVICE OR SERVICE ELEMENT</b>	<b>Maximum MONTHLY RECURRING CHARGE [1]</b>	<b>Maximum NON-RECURRING CHARGE (INSTALL)</b>
Circuit – 1 Year Commitment	\$600.00	\$2800.00
Circuit – 2 Year Commitment	\$525.00	\$1500.00
Circuit – 3 Year Commitment	\$450.00	\$1500.00
Voice Trunk [2] (Minimum of 12 trunks)	\$30.00	
Extended Loop Fee	\$150.00	
Non-Standard Configuration	\$450.00	(N)

[1] The monthly recurring charges do not include taxes or surcharges, Extended Area Service, or the Interstate Access Charge (IAC).

[2] Local calling to the applicable local calling area as defined by the Arizona Corporation Commission.

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ESCHELON TELECOM OF ARIZONA, INC.

730 Second Avenue South, Suite 900, Minneapolis, MN 55402  
(612) 436-1632



# ORIGINAL

Eschelon Telecom of Arizona, Inc.

Arizona Tariff No. 3

2<sup>nd</sup> Revised Sheet No. 69Replacing 1<sup>st</sup> Revised Sheet No. 693.0 ESCHELON LOCAL SERVICE OFFERINGS, Continued3.7 On-Network First Eschelon T1 and First Eschelon T1/PRI Services, Continued (T)3.7.2 On-Network First Eschelon T1 and First Eschelon T1/PRI Rates, Continued (T)

<u>SERVICE OR SERVICE ELEMENT</u>	<u>Maximum MONTHLY RECURRING CHARGE [1]</u>	<u>Maximum NON-RECURRING CHARGE (INSTALL)</u>
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## DID Phone Numbers:

Group of 20 DID Numbers	\$10.00	\$30.00
Group of 100 DID Numbers	\$25.00	\$30.00
Each Non-Sequential DID Number	\$0.30	\$2.00
Number Conversion Service		
Per block of 20 or fewer	\$10.00	\$30.00

Material moved to Original Sheet No. 104.3.

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3.0 ESCHELON LOCAL SERVICE OFFERINGS, Continued

3.8 Directory Listings

3.8.1 Descriptions

- A. **Primary Listing:** Provides the name, number, and address of the Customer or the name under which business is conducted.
- B. **Additional Listing:** This optional service allows the customer to buy additional QWEST White Page listings so that callers can more easily find and reach the Customer.
- C. **Cross Reference Listing:** This optional service allows the Customer to buy a reference to another listing in the Qwest White Pages directory.
- D. **Extra Line Listing:** This option allows the Customer to buy an additional line entry in the Qwest White Pages directory.
- E. **Foreign Directory Listing:** This optional service allows the Customer to request a listing in a directory outside of their local service area.
- F. **Non-Listed Number:** This optional service allows the Customer to not have their telephone numbers listed with directory assistance.
- G. **Non-Published Number:** This optional service allows the Customer to have his/her number not included in the Qwest White Pages directory.

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3.0 ESCHELON LOCAL SERVICE OFFERINGS, Continued3.8 Directory Listings, Continued3.8.2 Directory Listings Rates

<u>SERVICE</u>	<u>MAXIMUM MONTHLY RECURRING CHARGE</u>	<u>MAXIMUM NON-RECURRING CHARGE (INSTALL)</u>
Primary Listing	\$0.00	\$0.00
Additional Listing	\$3.95	\$28.60
Cross Reference Listing	\$3.95	\$28.60
Extra Line Listing	\$3.95	\$28.60
Foreign Directory Listing	\$3.95	\$28.60
Non-Listed Number	\$2.95	\$28.60
Non-Published Number	\$2.95	\$28.60

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## 3.0 ESCHELON LOCAL SERVICE OFFERINGS, Continued

3.9 Directory Assistance

ORIGINAL

3.9.1 Descriptions

- A. Directory assistance provides the calling party with:
- i. Telephone numbers available from the Directory Assistance Operator; with a maximum of two requests per call.
  - ii. Information that the subscriber has requested that the telephone number not be released to the public.
  - iii. Information that the name requested does not appear in the listing records.
  - iv. Information regarding the address and/or zip code associated with the telephone number requested.
- B. Directory Assistance services also include:
- i. Business Complete-A-Call: allows the Customer to have its customers request the number and be connected to the Customer without charge to the requesting party.
  - ii. Directory Assistance Complete-A-Call: this service completes calls to the requested telephone numbers.

3.9.2 Directory Assistance Rates

<u>SERVICE</u>	<u>MAXIMUM PER USE CHARGE</u>	<u>MAXIMUM NON-RECURRING CHARGE</u>	
Local Directory Assistance (411)	\$2.50	\$0.00	(T)
National Directory Assistance (XXX-555-1212)	\$2.50	\$0.00	(T)
Business Complete-A-Call	\$0.95	\$0.00	
Directory Assistance Complete-A-Call	\$0.95	\$0.00	

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3.0 ESCHELON LOCAL SERVICE OFFERINGS, Continued3.10 Non-Recurring Service Charges

- A. **Service Order Charge**  
A non-recurring service order charge applies each time a rearrangement is made to a service feature or listing. The Service Order Charge applies in addition to Install Charges.
- B. **Move or Delay Charges**  
The non-recurring Move Charge applies when the Customer requests that a Service be moved. The non-recurring Delay Charge applies when the Customer requests that Service installation be delayed more than 30 days from the due date of the original request.
- C. **Add and Change Charges**  
The non-recurring Add Charge applies when additional trunks/channels are activated on a T1 circuit. The non-recurring Change Charge applies when the trunks/channels on a circuit are reconfigured (e.g. voice to data or data to voice).
- D. **Reconnection Fee**  
A Reconnection Fee will apply whenever a Customer requests to be reconnected to the Services after Company has temporarily or permanently suspended or discontinued Services to Customer for any reason allowed by this Tariff. This charge applies on a per line basis (See Section 2.6 Payment and Service Cancellation.)
- E. **Change of Ownership Charge**  
Non-recurring service charge applied when the Customer requests that the account be transferred to a new person, firm, corporation or other entity that will assume responsibility for the account.
- F. **After Hours Conversion Charge**  
This charge applies when installation/conversion of service is scheduled during non-business hours.
- G. **Cancellation Charge**  
This charge applies when the Customer cancels an order for Service after the Company begins processing the order and/or has delivered the circuit to the Customer, but before Service commences.

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3.0 ESCHELON LOCAL SERVICE OFFERINGS, Continued3.10 Non-Recurring Service Charges, Continued

## H. Service Disconnection Charge

Whenever the Services, or any portion of the Services being provided by the Company are disconnected, a per-order Service Disconnection Charge will be applied to the Customer's account.

## G. Historic Invoices and Account Research

Charges will apply when the Customer requests that the Company provide invoices which the Company originally issued more than six months prior to the Customer's request or the Customer requests copies of invoices that are available on line, but the Customer does not wish to retrieve on his own. A Service Order Charge will apply per request in addition to charges for the production of the requested materials. Requests for invoices more than 24 months old, if available, will be subject to individual case-based pricing and prepayment.

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3.10.1 Non-Recurring Charge Rates

<u>SERVICE</u>	<u>Maximum NON-RECURRING CHARGE</u>
Service Order Charge – Analog Services	\$29.95
Service Order Charge – T1 Based, Digital Services	\$200.00
Move or Delay Charge – Analog Services	\$75.00
Move or Delay Charge – T1 Based, Digital Services	\$450.00
T1 Trunk/Channel Add (per order)	\$100.00
Reconnection Fee	\$25.00
Change of Ownership Charge	\$75.00
After-Hours Conversions	\$200.00
Cancellation Charge - after circuit is delivered to Customer premise	\$700.00
Cancellation Charge – after commencement of order processing	\$300.00
Service Disconnection Charge	\$50.00
Historic Invoice – Electronic Copy (per month requested)	\$20.00
Historic Invoice – Mail or Fax Copy (per month requested)	\$20.00
Plus: \$0.50 per page	
Historic Invoices – more than 24-months old	ICB

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(N)

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3.0 ESCHELON LOCAL SERVICE OFFERINGS, Continued3.11 Product Discounts

- A. Term and/or volume discounts may be applied to most Eschelon Local Service products. Term discounts for T1 products are based on the gross trunk revenues per account unless stated otherwise. (T)
- B. Early Termination Charges (M)  
Customers who terminate service prior to the expiration of the term commitment may be required to pay early termination charges as specified in Section 2.18 of the Tariff. (M)

3.11.1 Advantage and Premium Line Term Discounts

<u>TERM</u>	<u>Discount [1]</u>	<u>Discount [2]</u>	<u>Discount [3]</u>
Month to Month	0%	0%	0%
12-Month Service Agreement	2%	5%	8%
24-Month Service Agreement	4%	7%	10%
36-Month Service Agreement	6%	12%	15%
48-Month Service Agreement [4]	8%	N/A	N/A
60-Month Service Agreement [4]	13%	13%	18%

[1] Applies to existing agreements as of April 30, 2002.

[2] Applies to new customers as of May 1, 2002.

[3] Applies to new customers as of October 1, 2002.

[4] 48- and 60-month Advantage and Premium term discounts require Customer subscription to an Eschelon toll plan and the approval of the market's general manager.

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3.0 ESCHELON LOCAL SERVICE OFFERINGS, Continued

3.11 Product Discounts, Continued

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*(Reserved for future use.)*

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3.0 ESCHELON LOCAL SERVICE OFFERINGS, Continued3.11 Product Discounts, Continued

(T)

(D)

(D)

3.11.2 Premium Line Multi-Line Discounts

(T)

MONTHLY REVENUEDISCOUNT

\$0.00 to \$399.99	0%
\$400.00 to \$799.99	3%
\$800.00 and above	5%

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3.0 ESCHELON LOCAL SERVICE OFFERINGS, Continued

3.11 Product Discounts, Continued

(T)

3.11.3 Eschelon T1 Program Discounts

(T)

A. Customers subscribed to any one of the following Eschelon T1 products and Eschelon Long Distance services will receive a 3% discount off the monthly recurring Circuit charge.

(T)

- i. Precision
- ii. Voice T1
- iii. Voice T1/PRI
- iv. First Eschelon, or
- v. First Eschelon PRI

(T)

B. Customers subscribed to a full (all 24 channels) Voice T1 or Voice T1/PRI, and a full (all 24 channels) Internet T1, will receive a 10% discount off the monthly recurring Circuit charge.

(T)

i. In highly competitive situations, Customers subscribed to a full (all 24 channels) Voice T1 or Voice T1/PRI, and a full (all 24 channels) Internet T1, may receive a 39% discount off the monthly recurring, 1-Year Commitment, Circuit charge.

(T)

3.11.4 Eschelon Digital FlexPak Discount

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A. In exchange for a 3-year commitment (36-month contract) Customers are eligible for an additional \$248.76 discount off the following product set:

24-Channel, First Eschelon T1 or First Eschelon T1/PRI with a minimum of 6 channels dedicated to voice service and Eschelon Long Distance service (rate plan is Customer's choice).

B. The Digital FlexPak includes all 24-channels, with the minimum of 6 voice channels. Customers may increase the number of voice channels (service charges apply) but cannot drop below 24 total channels during the 36-month term commitment.

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3.0 ESCHELON LOCAL SERVICE OFFERINGS, Continued

## 3.12 Fees &amp; Assessments (N)

## 3.12.1 General

In addition to any other surcharges and taxes, Customers will be charged and required to pay additional charges.

A. **Network Access Assessment (NAA)**

The NAA is an end-user subscriber charge, assessed as a percentage of local, intrastate, interstate, international, private-line services and Interconnection Fee (ICF). The NAA recovers certain network costs prescribed by Federal Communications Commission regulations. The NAA is charged as a percentage of monthly recurring and usage charges, both intrastate and interstate.

## 3.12.2 Rate Schedule

<u>Fee/Assessment</u>	<u>Maximum Rate</u>	<u>Current Rate</u>
NAA	6.95%	4.95%

(N)

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**4.0 ESCHELON LONG DISTANCE SERVICES****4.1 Long Distance Terms and Conditions****A. Charges for Service and Billing Increments**

Minutes of use (MOU) under each Rate Plan are calculated by adding the chargeable minutes for each separate message. MOU are billed in 6-second increments, with a 30-second minimum per message. Charges are computed according to one of the company's rate plans. Under each Rate Plan charges per minute of use vary depending on the usage level committed to by the Customer and the length of the commitment to use the Company as the Customer's presubscribed long distance carrier. Chargeable minutes are based on the duration of network use.

**B. Customer Commitment**

Each Customer must commit (in writing) to a volume level and a term during which the Customer will use the Company as its presubscribed long distance carrier. If the Customer has not notified the Company of Customer's intentions with regard to renewal, the Company will enroll the Customer in the same Rate Plan and commitment levels (volume and term) thereunder initially chosen by the Customer, unless the volume level has been changed pursuant to Section D., below; if so, that changed volume level will be used as the commitment level under renewal.

(T)  
(T)**C. Early Termination Charge**

Customers who terminate service prior to fulfilling a term commitment are required to pay early termination charges as specified in Section 2.18 of this tariff. The usage rates listed with the Company's various long distance rate plans, described herein are discounted off the Company's Domestic Long Distance Base Rate of \$0.10 per minute (\$0.20 per minute Maximum).

(C)  
|  
(C)**D. Periodic Review of Customer Usage**

After the first month a Customer has used the service of Company, or at any time thereafter, Company or Customer may review Customer's usage levels. If Customer's usage is below or above the usage level committed to by Customer, the Company may notify the Customer that the rate per MOU will be changed for the next month's and subsequent months' billings for the remainder of Customer's commitment period or until the company's next periodic review of Customer's usage levels. If Customer's usage is below or above the usage level committed to by Customer, the Customer may notify the Company that the rate per MOU will be changed for the next month's and subsequent months' billings for the remainder of Customer's commitment period or until the company's next periodic review of Customer's usage levels. Effective notice under this section must be given 10 days in advance of the action that is the subject of the notice.

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4.0 ESCHELON LONG DISTANCE SERVICES

**ORIGINAL**

4.1 Long Distance Terms and Conditions

A. **Charges for Service and Billing Increments**

Minutes of use (MOU) under each Rate Plan are calculated by adding the chargeable minutes for each separate message. MOU are billed in 6-second increments, with a 30-second minimum per message. Charges are computed according to one of the company's rate plans. Under each Rate Plan charges per minute of use vary depending on the usage level committed to by the Customer and the length of the commitment to use the Company as the Customer's presubscribed long distance carrier. Chargeable minutes are based on the duration of network use. (C)

B. **Customer Commitment**

Each Customer must commit (in writing) to a volume level and a term during which the Customer will use the Company as its presubscribed long distance carrier. If the Customer has not notified the Company of Customer's intentions with regard to renewal, the Company will enroll the Customer in the same Rate Plan and commitment levels (volume and term) thereunder initially chosen by the customer.

C. **Early Termination Charge**

Customers who terminate service prior to fulfilling a term commitment are required to pay early termination charges as specified in Section 2.18 of this tariff.

D. **Periodic Review of Customer Usage**

After the first month a Customer has used the service of Company, or at any time thereafter, Company or Customer may review Customer's usage levels. If Customer's usage is below or above the usage level committed to by Customer, the Company may notify the Customer that the rate per MOU will be changed for the next month's and subsequent months' billings for the remainder of Customer's commitment period or until the company's next periodic review of Customer's usage levels. If Customer's usage is below or above the usage level committed to by Customer, the Customer may notify the Company that the rate per MOU will be changed for the next month's and subsequent months' billings for the remainder of Customer's commitment period or until the company's next periodic review of Customer's usage levels. Effective notice under this section must be given 10 days in advance of the action that is the subject of the notice.

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4.0 ESCHELON LONG DISTANCE SERVICES, Continued

4.1 Long Distance Terms and Conditions, Continued

E. **Computation of Charges**

Charges are computed according to one of the company's rate plans. When the MOU multiplied by the per minute rate of the call does not equal an even billing amount, the call will be rounded up to the next full penny (example, \$2.743 would be rounded to \$2.75).

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4.0 ESCHELON LONG DISTANCE SERVICES, Continued**ORIGINAL**4.2 Business Select 6, 7, 8 and Business Select Flat

Eschelon Business Select services provide stepped rate plans based on Customer usage and term commitments. Monthly service charges may apply if the customer fails to meet minimum volume commitments. Toll free service, basic operator services, calling cards and international services are also available through these programs.

4.2.1 Business Select 6, 7, 8 and Business Select Flat Rates

<b>DESCRIPTION</b>	<b>MAX. BUSINESS SELECT 6</b>	<b>MAX. BUSINESS SELECT 7</b>	<b>MAX. BUSINESS SELECT 8</b>	<b>MAX. BUSINESS SELECT FLAT</b>
Domestic Inbound/Outbound: <b>Maximum</b> Intrastate Per Minute	\$0.12	\$0.11	\$0.11	\$0.11
Billing Increment	6 Seconds	6 Seconds	6 Seconds	6 Seconds
Billing Minimum (Per Call)	30 Seconds	30 Seconds	30 Seconds	30 Seconds
Minimum Term Commitment	12 Months	12 Months	12 Months	No
Minimum Usage Level	\$0.00	\$10.00	\$50.00	Minimums

(C)

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4.0 ESCHELON LONG DISTANCE SERVICES, Continued4.3 Integrated T1 Long Distance

Eschelon's Integrated T1 Long Distance service meets the needs of high volume Customers that subscribe to the Company's On-Net T1 services. Toll free service, basic operator services, calling card and international services are also available through this program.

4.3.1 Integrated T1 Long Distance Rates

<u>DESCRIPTION</u>	<u>MAXIMUM MONTHLY RATE</u>	<u>MAXIMUM INSTALL CHARGE</u>
Integrated Service Package [1, 2]	\$250.00	\$100.00

[1] The monthly charge applies per customer account, i.e., if Customer has multiple T1s at a single location, only one package charge per month applies.

[2] Intrastate rates as shown below also apply.

<u>DESCRIPTION</u>	<u>MAXIMUM RATE PER MINUTE</u>	<u>CONTRACT MINIMUM</u>
Intrastate	\$0.15	12 Months

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4.0 ESCHELON LONG DISTANCE SERVICES, Continued4.4 Dedicated Long Distance T1 Service

The Dedicated Long Distance T-1 product is for those Customers that generate substantial long distance usage and require dedicated long distance service. The dedicated T1 has 24 channels for long distance calling that can be used for inbound or outbound long distance calls. Unless the Customer can provide its own access, Dedicated Long Distance T-1 Service is restricted to Customers within the area serviced by the Company's switch and associated Qwest wire centers served by the Company's collocation facilities. A list of available wire center locations is available upon request.

4.4.1 Dedicated Long Distance T1 Rates

<u>DESCRIPTION</u>	<u>MAXIMUM MONTHLY RATE</u>	<u>MAXIMUM INSTALL CHARGE</u>
On-Net Dedicated Long Distance T1 [1]	\$500.00	\$750.00
Customer Provided Access [2]	\$150.00	\$100.00

[1] Requires dedicated long distance contract.

[2] Customer provisions its own T1 loop.

<u>DESCRIPTION</u>	<u>MAXIMUM RATE PER MINUTE</u>	<u>CONTRACT MINIMUM</u>
Intrastate	\$0.15	12 Months

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4.0 ESCHELON LONG DISTANCE SERVICES, Continued4.4 Dedicated Long Distance T1 Service, Continued4.4.2 Everest Bundles

Everest Bundles are bundles of long distance minutes available with Eschelon's Dedicated Long Distance T1.

<u>DESCRIPTION</u>	<u>MAXIMUM MONTHLY RECURRING CHARGE</u>	<u>MAXIMUM RATE PER MINUTE (OVERAGE)</u>
Everest 25,000 Minute Bundle	\$1,000.00	\$0.0700
Everest 50,000 Minute Bundle	\$2,000.00	\$0.0650
Everest 75,000 Minute Bundle	\$3,000.00	\$0.0600
Everest 100,000 Minute Bundle	\$3,750.00	\$0.0550

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4.0 ESCHELON LONG DISTANCE SERVICES, Continued

4.5 Summit Long Distance Services

- A. Summit Long Distance service are bundled offerings of minutes of outbound or inbound toll service (intrastate/interstate) for one monthly flat rate, with a fixed rate per minute charge when usage exceeds the bundled amount. Both the flat rates and the usage rates apply to Day/Evening and Night/Weekend periods. Customers also have access to basic operator services, calling card and international services.

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4.0 ESCHELON LONG DISTANCE SERVICES, Continued4.5 Summit Long Distance Service, Continued4.5.1 Summit Long Distance Rates

- B. Each Summit Bundle is a bundle of long distance minutes for a set monthly fee which must be combined with an Eschelon local service. Minutes of use in excess of the set amount are charged a per minute of use rate as shown. With the exception of the Summit 500 bundles, the Summit Bundles can be combined with any Eschelon local service products.

DESCRIPTION	MAXIMUM RATE PER MINUTE	MAXIMUM MONTHLY RECURRING CHARGE	
Summit 500 [1]	\$0.20	\$49.00	
Summit 750	\$0.20	\$79.00	(N)
Summit 1,000	\$0.20	\$99.00	
Summit 1,500	\$0.18	\$149.99	(N)
Summit 2,500	\$0.18	\$199.00	
Summit 5,000	\$0.18	\$299.00	
Summit 7,500	\$0.16	\$399.00	
Summit 10,000	\$0.16	\$599.00	
Summit 15,000	\$0.14	\$749.00	
Summit 20,000	\$0.14	\$949.00	
Summit 25,000	\$0.08	\$1,499.00	
Summit 50,000	\$0.08	\$2,699.00	

[1] The Summit 500 Bundle is available with local T1 services only.

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4.0 ESCHELON LONG DISTANCE SERVICES, Continued4.6 Calling Card (Travel Card) Plans4.6.1 Calling Card Rates

DESCRIPTION	MAXIMUM RATE PER MINUTE
Intrastate/Interstate	\$0.35

4.6.2 Calling Card Discount Programs

- A. Business Select Travel Card Discount
  - i. \$0.28 per minute - Maximum
  - ii. Term plan
- B. Calling Card - Option 1 (CCO1)
  - i. \$10 Maximum Monthly Charge
  - ii. 5% Discount off base Eschelon calling card direct dialed domestic (DDD) rates
  - iii. Fee waived if usage exceeds \$50 per month
- C. Calling Card - Option 2 (CCO2)
  - i. \$20 Maximum Monthly Charge
  - ii. 10% Discount off base Eschelon calling card DDD rates
  - iii. Fee waived if usage exceeds \$100 per month
- D. Calling Card - Option 3 (CCO3)
  - i. \$50 Maximum Monthly Charge
  - ii. 25% Discount off base Eschelon calling card DDD rates
  - iii. Fee waived if usage exceeds \$150 per month

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**4.0**    ESCHELON LONG DISTANCE SERVICES, Continued**4.7**    Toll Free Services

Toll Free Service allows callers to reach Eschelon Customers without incurring toll charges. Usage charges are based on the Customer's Eschelon long distance program.

**4.7.1**    Toll Free Service Features**Area Code Blocking**

The ability of the telephone equipment to selectively deny calls to specific (but not all) area codes.

**Area Code Routing**

Provides the Customer the ability to route calls to a predetermined location based on the originating area code. Calls may be routed to a maximum of 15 different numbers.

**Percent Allocation**

This allows the Customer to allocate up to 10 terminating numbers. Calls will be allocated by percentages.

**Time of Day/Day of Year Routing**

This feature allows a customer to route a toll free number to different terminating numbers based on the time of day and/or day of the year. For example, calls to the toll free number can be routed to the Customer's corporate office from 8 a.m. to 5 p.m. and then to a nationwide call center from 5:01 p.m. to 7:59 a.m.

**Area code/Exchange Routing**

Provides the Customer the ability to route or prevent the completion of toll free call based on NPA-NXX.

**Toll Free Directory Assistance Listing**

Provides a listing for directory providers for callers seeking toll free numbers.

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4.0 ESCHELON LONG DISTANCE SERVICES, Continued4.7 Toll Free Services, Continued4.7.2 Toll Free Rates

DESCRIPTION	MAXIMUM MONTHLY RECURRING CHARGE	MAXIMUM NON-RECURRING CHARGE (INSTALL)
Toll Free Number (each) [1, 2, 3]	\$10.00	\$10.00
Area Code Blocking	\$20.00	\$20.00
Area Code Routing	\$40.00	\$40.00
Percent Allocation	\$20.00	\$100.00
Time of Day/Day of Year Routing	\$20.00	\$100.00
Area Code/Exchange Routing	\$100.00	\$200.00
Toll Free Directory Assistance Listing	\$35.00	\$0.00

[1] Maximum non-recurring charge is \$20.00 per account.

[2] Maximum monthly charge is \$20.00 per account.

[3] Maximum of 70 toll free numbers.

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4.0 ESCHELON LONG DISTANCE SERVICES, Continued4.8 Additional Services Available with Long Distance Services4.8.1 Additional Long Distance Service Features**Real Time ANI**

Similar to Caller ID, but is sent with a toll free number from the carrier.  
Available with Dedicated Long Distance only.

**Unvalidated Account Codes**

Unsecured codes assigned to track long distance calls made; available with 2 to 8-digit codes.

**Validated Account Codes**

Secured codes assigned to track long distance calls made; available with 2 to 8-digit codes.

4.8.2 Additional Dedicated and Integrated LD Service Features Rates

DESCRIPTION	MAXIMUM MONTHLY RECURRING MINUTE	MAXIMUM NON-RECURRING CHARGE (INSTALL)
Real Time ANI (Dedicated only)	\$50.00	\$100.00
Unvalidated Account Codes (each)	\$10.00	\$10.00
Validated Account Codes (each)	\$10.00	\$10.00

4.8.3 Add'l Business Select, Flat Rate & Summit LD Service Features Rates

DESCRIPTION	MAXIMUM MONTHLY RECURRING MINUTE	MAXIMUM NON-RECURRING CHARGE (INSTALL)
Unvalidated Account Codes (each)	\$10.00	\$10.00
Validated Account Codes (each)	\$15.00	\$10.00

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4.0 ESCHELON LONG DISTANCE SERVICES, Continued

4.9 Directory Assistance and Surcharge Rates

(T)

<u>SERVICE</u>	<u>MAXIMUM PER USE CHARGE</u>	<u>MAXIMUM NON-RECURRING CHARGE</u>
Local Directory Assistance (411)	\$2.50	\$0.00
National Directory Assistance (XXX-555-1212)	\$2.50	\$0.00
Toll Free Payphone Origination	\$1.00	\$0.00

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4.0 ESCHELON LONG DISTANCE SERVICES, Continued

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## 5.0 OBSOLETE SERVICES

Local and long distance services listed in this Section 5.0 are available to Customers of record as of February 17, 2003.

### 5.1 Obsolete Local Resold Services

Resold local service provides the Customer with touch-tone, voice-grade telecommunications services that can be used to place or receive calls. The Customer may place calls to any local calling station in the local calling area. The Customer may also place calls to toll-free numbers where equipment allows.

#### 5.1.1 Standard Business Line

- A. This service entitles customers to access the telecommunications network for a stipulated monthly charge.
- B. Two components are used in determining local service rates, the dial tone line and local usage. Therefore, in addition to a dial tone line subscription, the customer must also subscribe to a local usage component.
- C. Local usage is provided to customers as a flat rate service offering. This service entitles customers to an unlimited number of calls within the local calling areas. Incremental charges, as shown in Section 5.1.5, C., apply to service outside the exchange base rate area.
- D. Standard business line includes touch-tone, per use feature blocking, and one White and one Yellow Page directory listing (per customer).

#### 5.1.2 Smart Line Service

Smart Line Service is a flat rate, business service for customers with 3 to 50 station lines. This service entitles customers to an unlimited number of calls within the local calling areas. By default, 900 & 976 calling is blocked on the line; 974 and 700, third party and collect calling is not blocked. One White and one Yellow Page directory listing (per customer) is also provided.

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5.0 OBSOLETE SERVICES, Continued5.1 Obsolete Local Services, Continued5.1.3 Feature Descriptions

The following feature descriptions apply to features available on Standard Business Line and Smart Line Service:

- A. Call Forwarding-Busy Line: Forwards calls to a busy station to a predetermined number.
- B. Call Forwarding-Don't Answer: Allows users to re-route a call to a predetermined station in the event that the call is not answered within a customer-specified number of rings. This feature cannot be used with versa links or other call answering devices.
- C. Call Forwarding-Busy/Don't Answer: Allows users to forward incoming calls in the event that the line is busy or is not answered within a customer-specified number of rings.
- D. Call Forwarding - Variable: Allows users to automatically forward all calls to any other number. Only available for Smart Line Service.
- E. Call Hold: Allows a station user to hold any call in progress by dialing a code. Only available for Smart Line Service.
- F. Call Pickup-Directed: Permits a user to answer a call that is ringing on any other line within their call-pickup group. The user directs which line to answer by dialing the station number of the applicable ringing line.
- G. Call Transfer: Allows the user to transfer any established call to another telephone number (inside or outside of the system) without the assistance of an attendant.

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5.0 OBSOLETE SERVICES, Continued5.1 Obsolete Local Services, Continued5.1.3 Feature Descriptions, Continued

- H. Call Waiting: Allows an incoming call to a busy telephone line to be waiting while a signal is directed towards the busy line user. The user can switch between the two calls by "flashing" the switchhook. When a line is equipped with both Call Waiting and Call Forwarding variable, the Call Waiting feature does not operate when a call is being forwarded or when a forwarded call has been connected to the forwarding point. When a line equipped with Call Waiting has a call in progress, Call Waiting will only be signaled by a call coming from outside the user's phone system (lines). A call from within the user's phone system will receive a busy signal.
- I. Hunting: Routes a call to an idle line in a prearranged group when the called telephone number is busy. Typically this feature is used with the customer's main telephone number and several telephone lines, so that the customer may receive calls on several lines, although all calls are placed to the same number. This feature is often used on multi-line telephone sets or key systems. Hunting will not work with Call Forwarding Busy.
- J. No Solicitation: Allows a customer to deter sales and telemarketing calls received by the customer. This is accomplished via a recorded message that informs the caller that the customer does not accept telephone solicitations, and asks solicitors to hang up and to place the called party on the solicitors "do not call" list. No Solicitation automatically screens calls between the hours of 8:00 a.m. until 9:00 p.m. daily, but may be disabled by the customer at any time if desired. A caller may press one, or stay on the line to complete the call connection. Only available for Standard Business Line Service.
- K. Personalized Number: Personalized Number Service applicable when a customer requests a specific number and that number is available. This feature is available for the Standard Business Line Service only.

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- L. Speed Dial 8 Individual: Permits a telephone user to dial up eight different telephone numbers by dialing an abbreviated code.
- M. Speed Dial 30-Individual or Group: Allows users to dial up to 30 different telephone numbers by dialing an abbreviated code. Can be used individually or within a group. This feature applies to each line in the group.
- N. Speed Dial Group: Necessary for Speed Dial 30 to work on any line. One line in the group is selected to be the "programming" number. The speed dial list is created and changed on the programming line. This will update the list in the entire group. This feature applies to the programming number for the group. If Individual Speed Dial 30, this feature applies to the individual line.
- O. Six Way Conferencing: Allows a user to establish conference connections involving up to six people, including the initiating party. Six port conferencing eliminates the need for attendant or outside operator intervention, increasing efficiency and reducing expenses.
- P. Three Way Calling: Allows a user to add a third party to an existing conversation without expensive conferencing equipment.

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5.0 OBSOLETE SERVICES, Continued5.1 Obsolete Local Services, Continued5.1.4 Call Management Service Descriptions

The following call management service descriptions apply to Standard Business Line and Smart Line Service:

- A. Caller ID Number: Displays the number of the calling party prior to the call being answered. The caller's telephone number must be in the US WEST database for it to display. This feature requires special equipment to read the calling parties telephone number.
- B. Caller ID Name & Number: Displays the name and number of the calling party prior to the call being answered. The caller's telephone name and number must be in the US WEST database for it to display. This feature requires special equipment to read the calling parties telephone number.
- C. Caller ID Blocking-Per Line: Allows the calling party to block their name and number from being displayed to Caller ID subscribers on all lines without having to dial the activation code.
- D. Caller ID Blocking-Per Call: Allows the calling party to block their name and number from being displayed to Caller ID subscribers on all lines without having to dial the activation code. Available only to specific types of business such as women shelters, etc.
- E. Call Reject: Enables a primary station line to accept all calls except from up to 15 customer pre-programmable numbers.
- F. Continuous Redial: Permits a primary station line to have calls automatically redialed when the first attempt reaches a busy number. The feature can be used on up to 10 different busy phone numbers and each number will be checked every 45 seconds for up to 30 minutes.

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5.1 Obsolete Local Services, Continued

5.1.4 Call Management Service Descriptions, Continued

- G. Priority Call: Allows the user to differentiate incoming calls from up to 15 pre-selected numbers by using a distinctive ring. Also called distinctive ringing.
- H. Selective Call Forwarding: Allows a primary station line to automatically forward calls from up to 15 customer pre-selected numbers to an alternative customer programmable number.

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5.0 OBSOLETE SERVICES, Continued5.1 Obsolete Local Services, Continued5.1.5 Obsolete Local Resale Service Line and Feature Rates

Company's monthly charges to the Customer will be based on the following rates. All applicable federal, state, and local taxes will be in addition to the attached rates. Company will also collect for the funding of the Arizona Universal Service Fund, emergency telephone access, and, if required, other financial support mechanisms adopted by the Commission.

A. **Standard Business Line Service**

<u>DESCRIPTION</u>	<u>MONTHLY</u>		<u>NON-RECURRING</u>	
	<u>Current</u>	<u>Maximum</u>	<u>Current</u>	<u>Maximum</u>
Dial Tone Line	\$14.58	\$18.95	\$0.00	\$0.00
Standard Business Line, First [1]	\$17.56	\$21.53	\$54.00	\$70.20
Standard Business Line, Add'l [1]	\$17.56	\$21.53	\$56.00	\$72.80
Measured Business Line [1, 2, 3]	\$15.58	\$18.95	\$54.00	\$70.20
Measured Business Line, Add'l [1, 2, 3]	\$15.58	\$18.95	\$54.00	\$70.20
Stand By Line [2]	\$17.15	\$21.00	\$27.00	\$72.80
Flat 2-Way Trunk	\$36.24	\$47.11	\$56.00	\$72.80
Flat 1-Way Trunk (Outbound)	\$36.58	\$47.55	\$56.00	\$72.80

## Notes:

[1] Requires Dial Tone Line

[2] Associated Usage Charges Apply, See Usage Rates

[3] Hunting is NOT included in rate.

Rates do not include Interstate Access Charge (IAC), PICC, Local Number Portability (LNP), Universal Service Surcharge, or other applicable local, state, and federal taxes and surcharges.

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## B. Usage Charges (Standard Business Line Service)

Measured Usage Charges

	<u>Current</u>	<u>Maximum</u>
8 a.m. to 5 p.m. weekdays	\$0.03	\$0.05
5 p.m. to 8 a.m. Sat, Sun & Holidays	\$0.02	\$0.05

Stand By Line Usage Charges

Incoming & Outgoing	\$0.05	\$10.00
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## C. Exchange Zone Increment (Standard Business Line Service)

- i. The increment shown below is applicable to exchange service furnished within exchange zones and is in addition to local service rates specified above.
- ii. Monthly Increment Per Access Line:

<u>Exchange Zone Number</u>	<u>Exchange Zone Increment - Current</u>	<u>Exchange Zone Increment - Maximum</u>
1	\$1.00	\$3.00
2	\$3.00	\$5.00

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## D. Feature Packages (Standard Business Line Service)

<u>DESCRIPTION</u>	<u>MONTHLY</u>		<u>NON-RECURRING</u>	
	<u>Current</u>	<u>Maximum</u>	<u>Current</u>	<u>Maximum</u>
Receptionist with Name & Number	\$15.45	\$20.09	\$13.00	\$16.90
Receptionist with Number Only	\$15.00	\$19.50	\$13.00	\$16.90
Receptionist with Caller ID	\$18.45	\$23.99	\$13.00	\$16.90
w/Privacy				
Call Manager Feature Package	\$19.95	\$25.94	\$13.00	\$16.90
SMARTSET Feature Package	\$11.95	\$15.54	\$10.00	\$13.00
(each line arranged)				
SMARTSET PLUS Feature	\$11.95	\$15.54	\$13.00	\$16.90
Package each line arranged				
Customized Call Management	\$6.00	\$7.80	\$13.00	\$16.90
Standard Service				

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## E. Optional Features (Standard Business Line Service)

<u>DESCRIPTION</u>	<u>MONTHLY</u>		<u>NON-RECURRING</u>	
	<u>Current</u>	<u>Maximum</u>	<u>Current</u>	<u>Maximum</u>
Each Shared Speed Call List	\$20.00	\$26.00	\$13.00	\$16.90
Each Line Arranged Abbreviated Access, TWO-Digit	\$0.50	\$0.95	\$13.00	\$16.90
Each Shared Speed Call List	\$30.00	\$39.95	\$13.00	\$16.90
Each Line Arranged	\$0.50	\$0.95	\$13.00	\$16.90
3-Way Calling	\$4.00	\$5.95	\$13.00	\$16.90
3-Way Calling w/Call Forwarding	\$7.50	\$9.95	\$13.00	\$16.90
3-Way Calling, SPD Call 30	\$7.00	\$9.95	\$13.00	\$16.90
3-Way Calling, SPD Call 8	\$5.50	\$7.95	\$13.00	\$16.90
Call Forward, Busy Line Customer Programmable	\$8.00	\$10.95	\$13.00	\$16.90
Call Forward, Busy Line - Expanded	\$3.00	\$3.95	\$13.00	\$16.90
Call Forward, Busy Line - External	\$3.00	\$3.95	\$13.00	\$16.90
Call Forward, Busy Line - External, Don't Answer	\$5.50	\$7.95	\$13.00	\$16.90
Call Forward, Busy Line - Overflow	\$8.00	\$10.95	\$13.00	\$16.90
Call Forward, Busy Line - Overflow, Don't Answer	\$11.50	\$14.95	\$13.00	\$16.90
Call Forward, Busy Line, Don't Answer - Expanded	\$5.50	\$7.95	\$13.00	\$16.90
Call Forward, Don't Answer	\$4.00	\$5.95	\$13.00	\$16.90
Call Forward, Don't Answer Customer Programmable	\$4.50	\$5.95	\$13.00	\$16.90
Call Forward, Don't Answer - Expanded	\$4.00	\$5.95	\$13.00	\$16.90
Call Forward, Variable	\$5.05	\$6.95	\$13.00	\$16.90

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<u>DESCRIPTION</u>	<u>MONTHLY</u>		<u>NON-RECURRING</u>	
	<u>Current</u>	<u>Maximum</u>	<u>Current</u>	<u>Maximum</u>
Call Fwd, 3-Way Calling, SPD Call 30	\$11.00	\$14.95	\$13.00	\$16.90
Call Fwd, 3-Way Calling, SPD Call 8	\$10.60	\$13.95	\$13.00	\$16.90
Call Fwd, 3-Way Calling, Spd Call 8 & 30 Same Line	\$13.00	\$16.95	\$13.00	\$16.90
Call FWD, SPD Call 30	\$7.50	\$9.95	\$13.00	\$16.90
Call FWD, SPD Call 8	\$6.50	\$8.95	\$13.00	\$16.90
Call Fwd, Spd Call 8 & 30 Same Line	\$10.00	\$13.95	\$13.00	\$16.90
Call Pickup-Directed	\$1.00	\$1.95	\$13.00	\$16.90
Call Pickup-Directed, with Barge-In	\$1.00	\$1.95	\$13.00	\$16.90
Call Reject	\$4.50	\$5.95	\$25.00	\$32.50
Call Transfer	\$6.00	\$7.95	\$6.50	\$8.45

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5.0 OBSOLETE SERVICES, Continued5.1 Obsolete Local Services, Continued5.1.5 Obsolete Local Resale Service Line and Feature Rates, ContinuedE. Optional Features (Standard Business Line Service), Continued

<u>DESCRIPTION</u>	<u>MONTHLY</u>		<u>NON-RECURRING</u>	
	<u>Current</u>	<u>Maximum</u>	<u>Current</u>	<u>Maximum</u>
Call Wtg, 3-Way Calling	\$9.50	\$12.95	\$13.00	\$16.90
Call Wtg, 3-Way Calling, SPD C 30	\$12.00	\$15.95	\$13.00	\$16.90
Call Wtg, 3-Way Calling, SPD C 8	\$11.50	\$14.95	\$13.00	\$16.90
Call Wtg, 3-Way Calling, Spd Call 8 & 30 Same Line	\$15.00	\$19.95	\$13.00	\$16.90
Call Wtg, Call Fwd	\$10.00	\$13.00	\$13.00	\$16.90
Call Wtg, Call Fwd, 3-Way Calling	\$13.00	\$16.95	\$13.00	\$16.90
Call Wtg, Call Fwd, 3-Way, SPD Call 30	\$17.00	\$22.95	\$13.00	\$16.90
Call Wtg, Call Fwd, 3-Way, SPD Call 8	\$15.50	\$20.95	\$13.00	\$16.90
Call Wtg, Call Fwd, 3-Way, Spd Call 8 & 30 Same Line	\$19.00	\$24.95	\$13.00	\$16.90
Call Wtg, Call Fwd, SPD Call 30	\$13.50	\$17.95	\$13.00	\$16.90
Call Wtg, Call Fwd, SPD Call 8	\$13.50	\$17.95	\$13.00	\$16.90
Call Wtg, Call Forward, Spd Call 8 & 30 Same Line	\$16.00	\$20.95	\$13.00	\$16.90
Call Wtg, SPD Call 8	\$8.50	\$11.95	\$13.00	\$16.90
Call Wtg, Speed Call 30	\$9.50	\$12.95	\$13.00	\$16.90
Call Wtg, Speed Call 8 & 30 Same Line	\$12.00	\$15.95	\$13.00	\$16.90
Caller ID Blocking-Call	\$0.00	\$0.00	\$0.00	\$0.00
Caller ID Name & Number	\$7.95	\$10.95	\$13.00	\$16.90
Caller ID Number	\$7.50	\$9.95	\$13.00	\$16.90
Caller ID with Privacy Plus	\$10.95	\$14.95	\$13.00	\$16.90
Continuous Redial	\$3.50	\$4.95	\$13.00	\$16.90

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5.0 OBSOLETE SERVICES, Continued5.1 Obsolete Local Services, Continued5.1.5 Obsolete Local Resale Service Line and Feature Rates, ContinuedE. Optional Features (Standard Business Line Service), Continued

<u>DESCRIPTION</u>	<u>MONTHLY</u>		<u>NON-RECURRING</u>	
	<u>Current</u>	<u>Maximum</u>	<u>Current</u>	<u>Maximum</u>
Custom Ringing FIRST Number	\$7.45	\$9.95	\$13.00	\$16.90
Custom Ringing SECOND Number	\$5.25	\$6.95	\$13.00	\$16.90
Custom Ringing THIRD Number	\$5.25	\$6.95	\$13.00	\$16.90
Dial Call Waiting	\$2.15	\$2.95	\$13.00	\$16.90
Dial Lock	\$3.95	\$5.95	\$13.00	\$16.90
Distinctive Alert	\$1.00	\$1.95	\$13.00	\$16.90
Do Not Disturb	\$3.95	\$5.95	\$13.00	\$16.90
Hot Line	\$2.00	\$2.95	\$13.00	\$16.90
Hunting, Basic	\$8.25	\$10.50	\$13.00	\$16.90
Hunting, Circular (in addition to Hunting)	\$3.25	\$1.95	\$13.00	\$16.90
Hunting, Preferential (in addition to Hunting)	\$1.25	\$1.95	\$13.00	\$16.90
Last Call Return	\$3.00	\$3.95	\$13.00	\$16.90
No Solicitation	\$6.95	\$9.50	\$13.00	\$16.90
Priority Call	\$3.50	\$4.55	\$13.00	\$16.90
Remote Access Forwarding	\$7.75	\$10.95	\$13.00	\$16.90
Six-Way Conferencing	\$6.95	\$10.95	\$13.00	\$16.90
Selective Call Forwarding	\$2.50	\$3.25	\$13.00	\$16.90
Speed Call 8	\$3.00	\$3.90	\$13.00	\$16.90
Speed Call 30	\$4.50	\$5.85	\$13.00	\$16.90
Speed Calling, 8 & 30 capacity same line	\$10.00	\$13.00	\$13.00	\$16.90
Touch Tone, Business Line (per line)	\$0.00	\$0.00	\$0.00	\$0.00
Touch Tone, Trunks	\$0.00	\$0.00	\$0.00	\$0.00

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5.0 OBSOLETE SERVICES, Continued5.1 Obsolete Local Services, Continued5.1.5 Obsolete Local Resale Service Line and Feature Rates, Continued**F. Smart Line Service**

<u>DESCRIPTION</u>	<u>MONTHLY</u>		<u>NON-RECURRING</u>	
	<u>Current</u>	<u>Maximum</u>	<u>Current</u>	<u>Maximum</u>
Month to Month Smart Line	46.56	59.95	56.00	72.80
Rate Stabilized 12-36 Month	31.56	39.95	56.00	72.80
Rate Stabilized 37-60 Month	30.09	37.95	56.00	72.80

Features Included At No Extra Charge (Customer must request feature activation):

Call Forward – Busy Line  
Call Forward – Don't Answer  
Call Forward – Variable  
Consultation Hold  
Call Transfer  
3-Way Conference Calling  
Caller ID on Call Waiting  
Call Pickup  
Call Waiting  
Caller Identification – Number  
6-Way Conference Calling  
Intercept  
Message Waiting Service – Audio  
Speed Calling  
Hunting

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5.0 OBSOLETE SERVICES, Continued5.1 Obsolete Local Services, Continued5.1.5 Obsolete Local Resale Service Line and Feature Rates, Continued

## G. Optional Smart Line Features (available on request)

<u>DESCRIPTION</u>	<u>MONTHLY</u>		<u>NON-RECURRING</u>	
	<u>Current</u>	<u>Maximum</u>	<u>Current</u>	<u>Maximum</u>
Call Park	\$2.00	\$2.95	\$10.50	\$13.00
Caller ID Name and Number	\$7.95	\$10.95	\$0.00	\$13.00
Remote Access Forwarding [1]	\$7.75	\$10.95	\$0.00	\$13.00
Scheduled Call Forwarding [1]	\$8.72	\$11.95	\$0.00	\$13.00

[1] Only offered under a rate stabilized basis.

5.1.6 Obsolete Directory Listing

A. Joint User Listing: Joint User Listing is used when a separate business customer (person, firm or corporation) shares telephone service of another subscriber. It may be furnished on business individual line, PBX, semi-public service and to TAS/DID patrons that operate an office at the Secretarial Bureau location. Establishes a primary listing for the separate business. A Joint User must be an entirely separate business with different ownership from that of the main subscriber. Also the Joint User must not be an employee or representative of the same firm as the main subscriber.

## B. Obsolete Directory Listing Rates

<u>DESCRIPTION</u>	<u>MONTHLY</u>		<u>NON-RECURRING</u>	
	<u>Current</u>	<u>Maximum</u>	<u>Current</u>	<u>Maximum</u>
Individual Joint User Listing	\$16.88	\$22.00	\$22.00	\$28.60

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5.0 OBSOLETE SERVICES, Continued5.1 Obsolete Local Services, Continued5.1.7 Premium Stand-By LineA. Description

Stand-By lines have a monthly rate, plus per call usage on outgoing calls.

B. Premium Stand-By Line Price List

<u>SERVICE</u>	<u>Maximum MONTHLY RECURRING CHARGE</u>	<u>Maximum NON-RECURRING CHARGE (INSTALL)</u>
Premium Stand-By Line [1, 2, 3, 4]	\$49.95	\$70.00

[1] Line rate only; monthly recurring charge does not include taxes and surcharges, Interstate Access Charge (IAC) or Local Number Portability (LNP) charge. PICC charges may be applicable to those customers who use Eschelon's long distance services.

[2] Premium Business Line Products are restricted to customers within the area served by the Company's switch and associated Qwest wire centers served by the Company's collocated facilities. A list of available wire center locations is available upon request.

[3] Local calling to the applicable local calling area as defined by the Arizona Corporation Commission.

[4] Usage charges apply; see below.

<u>SERVICE</u>	<u>Maximum PER CALL CHARGE</u>	(T)
Premium Stand-By Usage (Outgoing): Per Call (no allowance)	\$0.06	(R, M)

Material moved from Original Sheet Nos. 41, 42 and 43.

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5.0 OBSOLETE SERVICES, Continued5.1 Obsolete Local Services, Continued5.1.8 Obsolete Price Structure – Precision Integrated Access Service

- A. Existing Customers as of the close of business, December 31, 2003 will remain on this price structure until each Customer's service contract expires or is terminated.

SERVICE	MONTHLY RECURRING CHARGE		NON-RECURRING INSTALL CHARGE (Per Integrated Circuit)	
	Current	Maximum	Current	Maximum
Precision (Voice) Line [1, 2, 3, 4]	\$28.50	\$49.95	\$1499.00	\$2400.00

- [1] Line rate only; monthly recurring charge does not include taxes and surcharges, Interstate Access Charge (IAC) or Local Number Portability (LNP) charge. PICC charges may be applicable to those customers who use Eschelon's long distance services.
- [2] The line rate is only for that portion of the integrated service that applies to voice communications. Charges for non-regulated data services also apply.
- [3] Precision Integrated Access services are restricted to customers within the area served by the Company's switch and associated Qwest wire centers served by the Company's collocated facilities. A list of available wire center locations is available upon request.
- [4] Local calling to the applicable local calling area as defined by the Arizona Corporation Commission.

Material moved from Original Sheet Nos. 44 and 114.

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**5.0**    **OBSOLETE SERVICES**, Continued**5.1**    **Obsolete Local Services**, Continued**5.1.9**    **Obsolete Price Structure – On Network Local T1 & First Eschelon**

- A. Existing Customers as of the close of business, December 31, 2003 will remain on this price structure until each Customer's service contract expires or is terminated.

<b>SERVICE OR SERVICE ELEMENT</b>	<b>MONTHLY RECURRING CHARGE</b>		<b>NON-RECURRING INSTALL CHARGE (Per Integrated Circuit)</b>	
	<b>Current</b>	<b>Maximum</b>	<b>Current</b>	<b>Maximum</b>
DS1 Facility [1, 2]	\$0.00	\$500.00	\$0.00	\$250.00
Flat-Rate T1 (all 24 channels) [4]	\$749.00	\$1125.00	\$799.00	\$1200.00
First Eschelon Flat-Rate T1 (all 24 channels) [4]	\$949.00	\$1425.00	\$999.00	\$1500.00
On-Network Local T1 Trunks (10 trunk minimum) [3]:				
In-Only DID Trunks	\$35.00	\$75.00	\$50.00	\$75.00
Out Only Trunks	\$32.00	\$75.00	\$50.00	\$75.00
2-Way DID Trunks	\$48.00	\$75.00	\$50.00	\$75.00
2-Way Trunks	\$32.00	\$75.00	\$50.00	\$75.00
First Eschelon Trunks (7 trunk plus 1 D-Channel minimum) [3]:				
In-Only DID Trunks	\$35.00	\$75.00	\$50.00	\$75.00
Out Only Trunks	\$32.00	\$75.00	\$50.00	\$75.00
2-Way DID Trunks	\$48.00	\$75.00	\$50.00	\$75.00
2-Way Trunks	\$32.00	\$75.00	\$50.00	\$75.00

[1] Requires Trunks.

[2] Limit of 3 LOCAL trunk groups per facility.

[3] Trunk rates do not include taxes or surcharges, Extended Area Service, Interstate Access Charge (IAC) and Local Number Portability (LNP).

[4] T1 Flat Rate pricing was available to Customers located within Eschelon's primary collocation footprint. T1 Flat-Rate pricing is not provisioned in areas where Eschelon must use EELs (Enhanced Extended Loops) and ICDFs (Interconnection Distribution Frame Collocations) to reach the Customer.

Material moved from 1<sup>st</sup> Revised Sheet No. 60, Original Sheet No. 62, 1<sup>st</sup> Revised Sheet No. 63 and 1<sup>st</sup> Revised Sheet No. 120.

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5.0 OBSOLETE SERVICES, Continued5.1 Obsolete Local Services, Continued5.1.10 Obsolete Price Structure – On-Network PRI & First Eschelon PRI

- A. Existing Customers as of the close of business, December 31, 2003 will remain on this price structure until each Customer's service contract expires or is terminated.

SERVICE OR SERVICE ELEMENT	MONTHLY RECURRING CHARGE		NON-RECURRING INSTALL CHARGE (Per Integrated Circuit)	
	Current	Maximum	Current	Maximum
Designated On-Net PRI Facility [1, 2]	\$0.00	\$500.00	\$0.00	\$250.00
First Eschelon PRI	\$0.00	\$500.00	\$50.00	\$300.00
PRI Flat-Rate T1 (all 24 channels) [4]	\$749.00	\$1125.00	\$799.00	\$1200.00
First Eschelon PRI Flat-Rate T1 (all 24 channels) [4]	\$949.00	\$1425.00	\$999.00	\$1500.00
On-Network PRI T1 Trunks (10 trunk plus D-Channel minimum) [3]:				
In-Only DID Trunks	\$65.00	\$100.00	\$50.00	\$100.00
Out Only Trunks	\$42.00	\$100.00	\$50.00	\$100.00
2-Way DID Trunks	\$65.00	\$100.00	\$50.00	\$100.00
2-Way Trunks	\$42.00	\$100.00	\$50.00	\$100.00
D-Channel	\$65.00	\$100.00	\$50.00	\$100.00
First Eschelon PRI Trunks (7 trunk plus 1 D-Channel minimum) [3]:				
In-Only DID Trunks	\$65.00	\$100.00	\$50.00	\$100.00
Out Only Trunks	\$42.00	\$100.00	\$50.00	\$100.00
2-Way DID Trunks	\$65.00	\$100.00	\$50.00	\$100.00
2-Way Trunks	\$42.00	\$100.00	\$50.00	\$100.00
D-Channel	\$65.00	\$100.00	\$50.00	\$100.00

[1] Requires Trunks.

[2] Limit of one local trunk group per facility.

[3] Trunk rates do not include taxes or surcharges, Interstate Access Charge (IAC) and Local Number Portability Charge (LNP).

[4] T1 Flat Rate pricing was available to Customers located within Eschelon's primary collocation footprint. T1 Flat-Rate pricing is not provisioned in areas where Eschelon must use EELs (Enhanced Extended Loops) and ICDFs (Interconnection Distribution Frame Collocations) to reach the Customer.

Material moved from 1<sup>st</sup> Revised Sheet Nos. 64, 68 and 69, and 1<sup>st</sup> Revised Sheet No. 121.

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5.0 OBSOLETE SERVICES, Continued5.1 Obsolete Local Services, Continued5.1.11 Obsolete Term and Volume Discounts – On-Network T1, T1/PRI and First Eschelon and First Eschelon T1/PRI

<u>TERM DSICOUNT</u>	<u>DISCOUNT</u>
Month to Month	0%
12-Month Service Agreement	10%
24-Month Service Agreement	14%
36-Month Service Agreement	18%
48-Month Service Agreement [5]	
60-Month Service Agreement [5]	

[5] 48- and 60-month T1 and PRI term discounts require the approval of the market's general manager.

<u>FLAT RATE TERM DSICOUNT</u>	<u>DISCOUNT</u>
Month to Month	0%
12-Month Service Agreement	5%
24-Month Service Agreement	10%
36-Month Service Agreement	20%

<u>VOLUME DISCOUNT</u>	<u>DISCOUNT</u>
Monthly Revenue:	
\$0.00 to \$999.00	0%
\$1000.00 and above	14%

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5.0 OBSOLETE SERVICES, Continued5.2 Obsolete Toll Services

Toll Services allow the Customer to make direct-dial intrastate, interstate, and international calls, unless restricted by Company as allowed herein or as restricted by law.

## A. Business Select IntraLATA Basic

Available for customers wishing to use a different InterLATA carrier than Company. Business Select 1 charges apply to outbound, inbound, and international calls.

## B. Business Select IntraLATA Basic Plus

Allows the subscriber to use Company as their IntraLATA carrier and provides for deeper discounts in exchange for a monthly recurring charge. Business Select 1 charges apply to outbound, inbound.

## C. Business Select 1-5

Stepped rate plans depending on customer term and volume commitments. Monthly service charges apply if the customer fails to meet minimum volume commitments. Early termination charges apply if the customer terminates service prior to the end of the contracted term. These programs feature flat rated direct dialed prices for Day/Evening and Night/Weekend periods.

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5.0 OBSOLETE SERVICES, Continued5.2 Obsolete Toll Services, Continued5.2.2 Business Select Basic, Basic Plus and 1-5 Rates

<u>Description</u>	<u>Current Rate Per Minute</u>	<u>Maximum Rate Per Minute</u>	<u>Qualification</u>
IntraLATA Basic	\$0.13	\$0.15	Month to Month
IntraLATA Basic Plus	\$0.11	\$0.13	\$10.00 Per Month (\$110 Max)
Business Select 1	\$0.12	\$0.14	Month to Month
Business Select 2	\$0.11	\$0.13	6 Month Minimum or \$50.00 Per Month Usage (\$150 Max)
Business Select 3	\$0.10	\$0.12	9 Month Minimum or \$70.00 Per Month Usage (\$170 Max)
Business Select 4	\$0.10	\$0.12	12 Month Minimum or \$100.00 Per Month Usage (\$200 Max)
Business Select 5	\$0.10	\$0.12	18 Month Minimum or \$250.00 Per Month Usage (\$350 Max)

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5.0 OBSOLETE SERVICES, Continued**ORIGINAL**5.2 Obsolete Toll Services, Continued5.2.2 Summit 1000 and 5000 Long Distance Service

The Summit 1000 long distance product is a bundled offering of 1000 free minutes of outbound or inbound toll service (intrastate/interstate) followed by a fixed rate per minute when combined with any Eschelon voice (local) T1 products. The Summit 5000 long distance product is a bundled offering of 5000 minutes of outbound or inbound toll service (intrastate/interstate) followed by a fixed rate per minute when combined with any Eschelon voice (local) T1 products with a flat monthly fee. Both offerings feature flat rated prices for Day/Evening and Night/Weekend periods, basic operator services, calling card and international service pricing. Summit Long Distance is only available for customers with an Eschelon Local T1, Voice PRI or First Eschelon Service contract. Pricing is dependent on traffic accessing the Eschelon network.

A. Summit 1000 and 5000 Long Distance Rates

<u>SERVICE</u>	<u>RATE PER MINUTE</u>		<u>MONTHLY RECURRING CHARGE</u>	
	<u>Current</u>	<u>Maximum</u>	<u>Current</u>	<u>Maximum</u>
Summit 1000:				
0 to 1,000 Minutes	\$0.000	\$0.15	\$0.00	\$0.00
1,001 Minutes or more	\$0.090	\$0.30	\$0.00	\$0.00 (I)
Summit 5000:			\$175.00	\$350.00
0 to 5,000 Minutes	\$0.000	\$0.15		
5,001 Minutes or more	\$0.059	\$0.25		

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6.0 ESCEHLON SPECIAL PROGRAMS6.1 Eschelon Competitive Response Program

The Competitive Response Program is available to customers who have established service with another telecommunications provider who then establish a material part of their telecommunication services with Eschelon Telecom of Arizona, Inc. In accordance with the terms of this Competitive Response Program, Eschelon Telecom may offer incentives to such customers.

6.1.1 Terms and Conditions

- A. The Competitive Response Program may be offered only to customers transferring their telecommunications service to Eschelon Telecom from a competing telecommunications provider.
- B. The Company may offer transferring customers incentives in the form of a credit on the customer's bill after the customer actually establishes the agreed upon service with Eschelon Telecom.
- C. Customers may receive the incentive credit(s) only in connection with services that are established upon transferring to Eschelon Telecom.
- D. Customers' subscription to Eschelon Telecom intraLATA or interLATA toll service is regarded separately from subscription to Eschelon Telecom local exchange service.
- E. On contractual services, customers are required to sign a contract in order to receive the incentive credit(s).
- F. Customers who receive the Competitive Response Program credit(s) are required to remain with Eschelon Telecom for a minimum of one year or be billed all of the nonrecurring charge(s) and monthly rate(s) waived.
- G. Eschelon Telecom reserves the right to discontinue this offer, without further proceedings or approvals, upon notice to the Arizona Corporations Commission.

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6.0 ESCHELON SPECIAL PROGRAMS, Continued

6.1 Competitive Response Program, Continued

6.1.1 Terms and Conditions, Continued

H. Customers are required to have a satisfactory credit rating with Eschelon Telecom in accordance with other provisions of this tariff and applicable rules and statutes.

I. Eschelon Telecom shall use reasonable business efforts so that similarly situated customers are offered similar incentive credits in similar circumstances.

6.1.2 Rates and Charges

A. Transferring customers who meet the requirements set forth in Section 6.1.1, above, receive a maximum of either a waiver of the current nonrecurring charge(s), or up to two months of the current monthly rate(s), or both, on selected services as determined by Eschelon Telecom. In addition, transferring customers may be provided waivers of intraLATA and/or interLATA MTS charges.

B. Incentive amounts are calculated on the first month's nonrecurring charge(s) and monthly rate(s). The total credit amount will not exceed the total nonrecurring charge(s) plus two months service of the monthly rate(s).

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6.0 ESCHELON SPECIAL PROGRAMS, Continued6.2 Affinity Program

Eschelon's Affinity Program allows associations and/or organizations - Affinity Partners - to work in conjunction with Eschelon to market discounted telecommunications services as a benefit to their members. Members of an Affinity Partner organization must provide proof of membership to qualify for Affinity discounts.

6.2.1 Discounted Local Services

A discount of 4% will be applied to the monthly recurring rates for the following services:

- A. Premium Business Lines
- B. Eschelon Advantage Lines
- C. Local T1 Service, including PRI

6.2.2 Discounted Long Distance Rates

DESCRIPTION	RATE PER MINUTE
Intrastate	\$0.075
Travel Card	\$0.150

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## 6.0 ESCHELON SPECIAL PROGRAMS, Continued

6.3 Small Business Solution6.3.1 Description

- A. Eschelon's Small Business Solution product is a bundle of local service and long distance available to Customers that require between two and six (6) voice lines per location. The bundle includes two to six analog lines similar to Eschelon's On-Net Premium Business Lines (see Section 3.2 for product details) and the Small Business Solution Long Distance Rate Plan. (C)
- B. All features available on Premium Business Lines as described in Section 3.4 are available with Small Business Solution lines. However, Caller ID Name and Number is available without the monthly recurring charge (the non-recurring charge applies). (C)
- C. Customers subscribing to Small Business Solutions will have the same Directory Listing options as described in Section 3.8 and the same Directory Assistance options as described in Section 3.9.
- D. The Small Business Solutions requires a 2-year term commitment and the Customer must remain on the Small Business Solutions Rate Plan for long distance. The Customer will be required to place a PIC (Preferred Interexchange Carrier) freeze on the line(s). Should the Customer wish to change the long distance service, the Small Business Solutions lines will be converted to either standard Premium Business Lines or Advantage Lines (see Section 3.2 or Section 3.1, respectively). Early termination charges will be based on the effective monthly recurring charger from Premium Business Lines (i.e., the Small Business Line is a discounted version of the Premium Business Line).

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6.0 ESCHELON SPECIAL PROGRAMS, Continued6.3 Small Business Solutions, Continued

(N)

6.3.2 Small Business Solution Rates

<u>SERVICE</u>	<u>MAXIMUM MONTHLY RECURRING CHARGE</u>	<u>MAXIMUM NON-RECURRING CHARGE (INSTALL)</u>
Small Business Solution Line [1, 2, 3] Line Features	\$45.95	\$70.00 See Section 3.3.4 for rates

- [1] Line rate only; monthly recurring charge does not include taxes and surcharges and the Interstate Access Charge (IAC).
- [2] Small Business Solution lines are restricted to customers within the area served by the Company's switch and associated Qwest wire centers served by the Company's collocated facilities. A list of available wire center locations is available upon request.
- [3] Local calling to the applicable local calling area as defined by the Arizona Corporation Commission.

<u>SERVICE</u>	<u>MAXIMUM RATE PER MINUTE</u>
Small Business Solution Long Distance	\$0.075

(N)

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6.0 ESCHELON SPECIAL PROGRAMS, Continued6.6 Long Distance Sales to Customer Base Campaigns

For those Customers to which Eschelon provides local network services but not long distance services, the Company may offer discounted long distance rates as an incentive for the Customer to also subscribe to the Company's long distance services.

6.6.1 Sales to Base Long Distance Rate

<u>DESCRIPTION</u>	<u>INTRASTATE MAXIMUM RATE PER MINUTE</u>
Sales to Base	\$0.100

6.7 Premier Long Distance

(N)

Premier long distance rates are available with all Eschelon local service products with the exception of its Small Business Solution product. Premier Long Distance has a minimum usage requirement.

6.7.1 Premier Long Distance Rate

<u>DESCRIPTION</u>	<u>INTRASTATE MAXIMUM RATE PER MINUTE</u>	<u>MONTHLY MINIMUM USAGE CHARGE</u>
Premier Long Distance Rate	\$0.09	\$75.00

(N)

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**6.0** ESCHELON SPECIAL PROGRAMS, Continued**6.8** Simple Solutions**6.8.1** Description

A. Eschelon's Simple Solution is a bundled product offering, for single monthly rate. The bundle includes three (3) analog, On-Net voice lines, including standard features, DSL service capable of speeds up to 1.5 Mb, one optional voicemail box. Up to three (3) additional voice lines are available, priced separately. Simple Solutions bundles offer the following long distance service options:

- i. Summit 500 Long Distance Plan – included; or
- ii. Any other Eschelon long distance calling plan – see Section 4 of this Tariff for rate plans.

B. The standard features available on the Simple Solutions voice lines include 3-Way Calling, 3<sup>rd</sup> Party Call Blocking, 900/976 Blocking, Call Transfer, Collect Call Blocking and Consultation Hold. Standard and Optional features are described in Section 3.3.

C. Customers subscribing to the Simple Solutions bundle will have the same Directory Listing options as described in Section 3.8 and the same Directory Assistance options as described in Section 3.9.

D. Simple Solutions requires a 36-month term commitment. The Customer may disconnect components of the Simple Solutions bundle, but will be required to pay the full bundle, monthly rate.

**6.8.2** Simple Solutions Rates

<b>SERVICE</b>	<b>MAXIMUM MONTHLY RECURRING CHARGE</b>	<b>MAXIMUM NON-RECURRING CHARGE (INSTALL)</b>	
Simple Solutions Bundle [1, 2] - Summit 500 Long Distance Plan included	\$285.95	\$1500.00	(C)
Simple Solutions Bundle [1, 2] – Alternative Eschelon Long Distance Plan -- See Section 4 for rate plans	\$245.95	\$1500.00	(N) (N)
Optional Line Features	See Section 3.4.4 for rates		
Additional Simple Solutions Voice Lines [1, 2]	\$49.95	\$70.00	

[1] Simple Solutions is restricted to customers within the area served by the Company's switch and associated Qwest wire centers served by the Company's collocated facilities. A list of available wire center locations is available upon request.

[2] Local calling to the applicable local calling area as defined by the Arizona Corporation Commission.

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6.0 ESCHELON SPECIAL PROGRAMS, Continued**ORIGINAL**6.9 Simple Solutions Bundles, Continued6.9.2 Simple Solutions Bundles and Rates, Continued

<u>SERVICE</u>	<u>MONTHLY RECURRING CHARGE</u>	<u>NON- RECURRING CHARGE (INSTALL)</u>
Simple Solutions Complete (Precision) Full Voice T-1 Full IP T-1 Summit 500 Long Distance Plan Conference Connect (60 Minutes/Month included)	\$1325.95	\$2850.00
Ala Carte Simple Solutions Voice Lines Voice T-1 Alternate Summit Long Distance Plans Optional Line Features	\$49.95 \$750.00	\$70.00 See Section 4.5.1 See Section 3.3.4

(N)

(N)

## Grandfathered Simple Solutions Bundles:

Simple Solutions Bundle 3 On-Net Lines DSL up to 1.5 Mbps Summit 500 Long Distance Plan 1 Voicemail Box	\$285.95	\$1500.00
Simple Solutions Bundle w/ Alternative Long Distance Plan See Section 4 for Long Distance Rate Plans	\$245.95	\$1500.00

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7.0 PRICE LIST

This price list includes all currently available local and long distance products.

7.1 Eschelon Local Services Line Rates

<u>SERVICE</u>	<u>MONTHLY RECURRING CHARGE</u>	<u>NON-RECURRING CHARGE (INSTALL)</u>	
Eschelon Advantage Line [1]	\$34.99	\$50.00	(I)
Premium Business Line [1, 2, 3]	\$32.99	\$50.00	
Premium Seasonal Line [1, 2, 3, 4]	\$15.13	\$50.00	
Premium Measured Line [1, 2, 3, 4]	\$23.31	\$50.00	
Premium Stand-By Line [1, 2, 3, 4, 5]	\$18.00	\$50.00	
Remote Call Forwarding [4]	\$19.00	\$50.00	
Remote Call Forwarding, Add'l Pathway	\$19.00	\$50.00	

- [1] Line rate only; monthly recurring charge does not include taxes and surcharges, Interstate Access Charge (IAC) or Local Number Portability (LNP) charge. PICC charges may be applicable to those customers who use Eschelon's long distance services.
- [2] Premium Business Line Products are restricted to customers within the area served by the Company's switch and associated Qwest wire centers served by the Company's collocated facilities. A list of available wire center locations is available upon request.
- [3] Local calling to the applicable local calling area as defined by the Arizona Corporation Commission.
- [4] Usage charges apply; see Section 7.1.2 Premium Business Line Usage Rates, following.
- [5] Standby Line is not available to new customers effective December 12, 2003.

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7.0 PRICE LIST, Continued7.1 Eschelon Local Services Line Rates, Continued7.1.2 Premium Business Line Usage Rates

<u>SERVICE</u>	<u>PER CALL CHARGE</u>
Premium Measured Usage (Outgoing Only): Per Call (no allowance)	\$0.03
Premium Stand-By Usage (Outgoing) [5]: Per Call (no allowance)	\$0.03

<u>SERVICE</u>	<u>PER CALL CHARGE</u>
Remote Call Forwarding (Premium Market Expansion Line)	\$0.10

[1] Standby Line is not available to new customers effective December 12, 2003.

7.1.3 Small Business Solution Rates

<u>SERVICE</u>	<u>MONTHLY RECURRING CHARGE</u>	<u>NON-RECURRING CHARGE (INSTALL)</u>
Small Business Solution Line [1, 2, 3]	\$24.99	\$50.00

[1] Line rate only; monthly recurring charge does not include taxes and surcharges and the Interstate Access Charge (IAC).

[2] Small Business Solution lines are restricted to customers within the area served by the Company's switch and associated Qwest wire centers served by the Company's collocated facilities. A list of available wire center locations is available upon request.

[3] Local calling to the applicable local calling area as defined by the Arizona Corporation Commission.

<u>SERVICE</u>	<u>RATE PER MINUTE</u>
Small Business Solution Long Distance	\$0.05

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ORIGINAL

7.0 PRICE LIST, Continued7.1 Eschelon Local Services Line Rates, Continued7.1.4 Simple Solutions Bundle Rates

<u>SERVICE</u>	<u>MONTHLY RECURRING CHARGE</u>	<u>NON-RECURRING CHARGE (INSTALL)</u>	
Simple Solutions Essential	\$189.99	\$999.95	
Simple Solutions FlexPak (T-1)	\$389.99	\$1895.00	
Additional Voice Channel	\$30.00		
Simple Solutions FlexPak Digital (T-1)	\$489.99	\$1895.00	
Additional Voice Channel	\$30.00		
Simple Solutions Complete (T-1)	\$884.99	\$1895.00	
Simple Solutions Complete (Precision)	\$884.99	\$1895.00	(N)
<b>Ala Carte Simple Solutions</b>			
Voice Lines	\$34.99	\$50.00	
Voice T-1	\$498.95		
Alternate Summit Long Distance Plans		See Section 7.10.4	
Optional Line Features		See Section 7.3.2	
<b>Grandfathered Bundles:</b>			
Simple Solutions Bundle	\$189.95	\$995.00	
Summit 500 Long Distance Plan included			
Simple Solutions Bundle – Alternative			
Eschelon Long Distance Plan –			
See Section 4 for rate plans	\$164.95	\$995.00	
Each Additional Voice Line [1, 2]	\$32.99	\$50.00	

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7.0 PRICE LIST, Continued7.2 Precision Integrated Access Service Rates

<u>SERVICE OR SERVICE ELEMENT</u>	<u>MONTHLY RECURRING CHARGE [1]</u>	<u>NON-RECURRING INSTALL CHARGE</u>
Circuit – 1 Year Commitment	\$325.00	\$1895.00
Circuit – 2 Year Commitment	\$275.00	\$1495.00
Circuit – 3 Year Commitment	\$225.00	\$1495.00
Voice Trunk [2, 3, 4]	\$15.00	
Extended Loop Fee	\$100.00	
Non-Standard Configuration	\$300.00	(N)

7.2.1 Precision **Prime** Integrated Access Service Rates

<u>SERVICE OR SERVICE ELEMENT</u>	<u>MONTHLY RECURRING CHARGE [1]</u>	<u>NON-RECURRING INSTALL CHARGE</u>
Circuit – 1 Year Commitment	\$325.00	\$1895.00
Circuit – 2 Year Commitment	\$275.00	\$1895.00
Circuit – 3 Year Commitment	\$225.00	\$1895.00
Voice Trunk [2, 3, 4]	\$30.00	
Non-Standard Configuration	\$300.00	(N)

- [1] The monthly recurring charges do not include taxes and surcharges, or Interstate Access Charge (IAC). PICC charges may be applicable to those customers who use Eschelon's long distance services.
- [2] The trunk/channel rate is the same for both voice and data lines.
- [3] Precision Integrated Access services may be restricted to customers within the area served by the Company's switch and collocations, and associated Qwest wire centers. A list of available wire center locations is available upon request.
- [4] Local calling to the applicable local calling area as defined by the Arizona Corporation Commission.

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7.0 PRICE LIST, Continued7.3 Advantage, Premium and Precision Line Features7.3.1 Standard Feature Rates

<b>SERVICE</b>	<b>MONTHLY RECURRING CHARGE</b>	<b>NON-RECURRING CHARGE (INSTALL)</b>
<i><b>Standard Features – Included at Customer's Request:</b></i>		
3-Way Calling	\$0.00	\$0.00
Anonymous Call Rejection	\$0.00	\$0.00
Call Forward Busy Line	\$0.00	\$0.00
Call Forward Don't Answer	\$0.00	\$0.00
Call Forward Variable	\$0.00	\$0.00
Call Hold	\$0.00	\$0.00
Call Park (Premium Only)	\$0.00	\$0.00
Call Pickup (Premium Only)	\$0.00	\$0.00
Call Transfer, 3-Way Calling, Consultation Hold	\$0.00	\$0.00
Call Waiting	\$0.00	\$0.00
Caller ID Number	\$0.00	\$0.00
Caller ID on Call Waiting	\$0.00	\$0.00
Hunting (Advantage and Premium Only):		
Hunting - Circular	\$0.00	\$0.00
Hunting - Sequential	\$0.00	\$0.00
Hunting – Series	\$0.00	\$0.00
Intercept Recording	\$0.00	\$0.00
Message Waiting Audio (Premium and Precision Only)	\$0.00	\$0.00
Remote Access Forwarding (Premium and Precision Only)	\$0.00	\$0.00
Speed Dial 8	\$0.00	\$0.00

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7.0 PRICE LIST, Continued7.3 Advantage, Premium and Precision Line Features, Continued7.3.2 Optional Feature Rates

<u>SERVICE</u>	<u>MONTHLY RECURRING CHARGE</u>	<u>NON-RECURRING CHARGE (INSTALL)</u>	
<b><i>Optional Features:</i></b>			
6-Way Calling	\$6.95	\$13.00	
Call Rejection	\$3.50	\$13.00	
Call Trace Package (Unlimited)	\$4.00	\$13.00	
Call Trace – Per Call [1]	\$1.25		(I)
Caller ID-Name & Number	\$7.75	\$13.00	
Continuous Redial Package (Unlimited)	\$4.00	\$13.00	
Continuous Redial – Per Call [1]	\$1.25		(I)
Custom Ringing First Number	\$7.75	\$13.00	
Custom Ringing Second Number	\$5.25	\$13.00	
Custom Ringing Third Number	\$5.25	\$13.00	
Customized Number	\$0.00	\$250.00	
Ground Start Line	\$4.50	\$13.00	
Hot Line	\$2.00	\$13.00	
Intercept Recording			
Additional 3 Months	\$20.00	\$0.00	
Additional Number	\$20.00	\$0.00	
Last Call Return Package (Unlimited)	\$4.00	\$13.00	
Last Call Return – Per Cal [1]	\$1.25		(I)

[1] Per-Call features are available on all lines and are chargeable on a PER USE basis with a monthly maximum charge of \$10.00 (**Maximum \$10.00**) unless the line is subscriber to the unlimited option or is blocked to the feature.

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7.0 PRICE LIST, Continued7.3 Advantage, Premium and Precision Line Features, Continued7.3.2 Optional Feature Rates, Continued

SERVICE	MONTHLY RECURRING CHARGE	NON-RECURRING CHARGE (INSTALL)	
<i>Optional Features, Continued:</i>			
Message Waiting - Audio (Advantage Only)	\$0.25	\$0.00	(I)
Message Waiting - Audio/Visual (Advantage Only)	\$1.10	\$0.00	(I)
Priority Call	\$3.50	\$13.00	
Remote Access Forwarding (Advantage Only)	\$7.75	\$13.00	
Speed Dial 30	\$4.50	\$13.00	

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7.0 PRICE LIST, Continued7.3 Advantage, Premium and Precision Line Features, Continued7.3.3 Blocking Option Rates

<u>SERVICE</u>	<u>MONTHLY RECURRING CHARGE</u>	<u>NON-RECURRING CHARGE (INSTALL)</u>	
<b><i>Blocking Options:</i></b>			
Third Party Blocking	\$0.00	\$10.00	(R)
900/976 Blocking	\$0.00	\$0.00	(R)
Call Block Per-Use	\$0.00	\$0.00	
Call Trace Blocking	\$0.00	\$13.00	
Caller ID Blocking	\$0.00	\$0.00	(R)
Carrier Access Blocking	\$0.00	\$0.00	(R)
Collect Call Blocking	\$0.00	\$0.00	(R)
Continuous Redial Blocking	\$0.00	\$0.00	(R)
Directory Assistance Blocking	\$2.00	\$0.00	(I, R)
International Call Blocking	\$0.00	\$0.00	(R)
Last Call Return Blocking	\$0.00	\$0.00	
Toll Denial	\$2.00	\$0.00	(I, R)

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7.0 PRICE LIST, Continued7.4 Market Expansion Line Rates

<u>SERVICE</u>	<u>MONTHLY RECURRING CHARGE</u>	<u>NON-RECURRING CHARGE (INSTALL)</u>
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Market Expansion Line [1]	\$18.50	\$50.00
Additional Pathway	\$18.50	\$50.00

<u>SERVICE</u>	<u>PER CALL CHARGE</u>
----------------	----------------------------

Market Expansion Line Usage	\$0.10
-----------------------------	--------

[1] Line rate only; monthly recurring charge does not include applicable taxes and surcharges.

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7.0 PRICE LIST, Continued7.5 On-Network Local Voice T1 and Voice T1/PRI Service Rates

<b>SERVICE OR SERVICE ELEMENT</b>	<b>MONTHLY RECURRING CHARGE</b>	<b>NON-RECURRING CHARGE (INSTALL)</b>
Circuit – 1 Year Commitment	\$350.00	\$1895.00
Circuit – 2 Year Commitment	\$300.00	\$1495.00
Circuit – 3 Year Commitment	\$250.00	\$1495.00
Voice Trunk [2] (Minimum of 12 trunks)	\$15.00	
Extended Loop Fee	\$100.00	
Non-Standard Configuration	\$300.00	(N)
DID Phone Numbers:		
Group of 20 DID Numbers	\$3.00	\$20.00
Group of 100 DID Numbers	\$15.00	\$20.00
Each Non-Sequential DID Number	\$0.15	\$1.00
Number Conversion Service		
Per block of 20 or fewer	\$3.00	\$20.00
Inbound Caller ID	\$12.00	\$0.00

[1] The monthly recurring charges do not include taxes or surcharges, Extended Area Service, or Interstate Access Charge (IAC).

[2] Local calling to the applicable local calling area as defined by the Arizona Corporation Commission.

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7.0 PRICE LIST, Continued7.7 Directory Listings Rates

<u>SERVICE</u>	<u>MONTHLY RECURRING CHARGE</u>	<u>NON-RECURRING CHARGE (INSTALL)</u>
Primary Listing	\$0.00	\$0.00
Additional Listing	\$3.00	\$22.00
Residential Additional Listing	\$3.00	\$22.00
Cross Reference Listing	\$1.25	\$22.00
Extra Line Listing	\$3.00	\$22.00
Foreign Directory Listing	\$3.00	\$22.00
Non-Listed Number	\$1.45	\$22.00
Non-Published Number	\$2.00	\$22.00

7.8 Directory Assistance Rates

<u>SERVICE</u>	<u>PER USE CHARGE</u>	<u>NON-RECURRING CHARGE</u>
Local Directory Assistance (411)	\$1.50	\$0.00
National Directory Assistance (XXX-555-1212)	\$1.50	\$0.00
Business Complete-A-Call	\$0.40	\$0.00
Directory Assistance Complete-A-Call	\$0.40	\$0.00

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7.0 PRICE LIST, Continued7.9 Non-Recurring Service Charge Rates

<u>SERVICE</u>	<u>NON-RECURRING CHARGE</u>
Service Order Charge – Analog Services	\$25.00
Service Order Charge – T1 Based, Digital Services	\$150.00
Move/Delay Charge – Analog Services	\$45.00
Move/Delay Charge – T1 Based, Digital Services	\$300.00
T1 Trunk/Channel Add (per order)	\$50.00
Reconnection Fee	\$25.00
Change of Ownership Charge	\$50.00
After-Hours Conversions	\$100.00
Cancellation Charge – after circuit is delivered to customer premises	\$600.00
Cancellation Charge – after commencement of order processing	\$200.00
Service Disconnection Charge	\$25.00
Historic Invoice – Electronic Copy (per month requested)	\$10.00
Historic Invoice – Mail or Fax Copy (per month requested)	\$10.00
Plus: \$0.50 per page	
Historic Invoices – more than 24-months old	ICB

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7.0 PRICE LIST, Continued7.10 Long Distance Rates, Continued7.10.2 Integrated T1 Long Distance Rates

<u>DESCRIPTION</u>	<u>MONTHLY RATE</u>	<u>INSTALL CHARGE</u>
Integrated Service Package [1, 2]	\$125.00	\$0.00

[1] The monthly charge applies per customer account, i.e., if Customer has multiple T1s at a single location, only one package charge per month applies.

[2] Intrastate rates as shown below also apply.

<u>DESCRIPTION</u>	<u>RATE PER MINUTE</u>	<u>CONTRACT MINIMUM</u>
Intrastate	\$0.09	12 Months

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7.0 PRICE LIST, Continued7.10 Long Distance Rates, Continued7.10.3 Dedicated Long Distance T1 Rates

<b>DESCRIPTION</b>	<b>MONTHLY RATE</b>	<b>INSTALL CHARGE</b>
On-Net Dedicated Long Distance T1 [1]	\$285.00	\$500.00
Customer Provided Access [2]	\$75.00	\$0.00

[1] Requires dedicated long distance contract.

[2] Customer provisions its own T1 loop.

<b>DESCRIPTION</b>	<b>RATE PER MINUTE</b>	<b>CONTRACT MINIMUM</b>
Intrastate	\$0.075	12 Months

7.10.4 Everest Bundles

Everest Bundles are bundles of long distance minutes available with Eschelon's Dedicated Long Distance T1.

<b>DESCRIPTION</b>	<b>MONTHLY RECURRING CHARGE</b>	<b>RATE PER MINUTE (OVERAGE)</b>
Everest 25,000 Minute Bundle	\$699.99	\$0.0350
Everest 50,000 Minute Bundle	\$1,399.99	\$0.0325
Everest 75,000 Minute Bundle	\$2,099.99	\$0.0300
Everest 100,000 Minute Bundle	\$2,499.99	\$0.0275

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7.0 PRICE LIST, Continued7.10 Long Distance Rates, Continued7.10.4 Summit Long Distance RatesA. Summit Long Distance Rate Bundles

DESCRIPTION	RATE PER MINUTE (Overage)	MONTHLY RECURRING CHARGE	
Summit 500 [1]	\$0.09	\$0.00	
Summit 750	\$0.06	\$34.99	(N)
Summit 1,000	\$0.06	\$49.99	
Summit 1,500	\$0.06	\$64.99	(N)
Summit 2,500	\$0.06	\$99.99	
Summit 5,000	\$0.06	\$199.99	
Summit 7,500	\$0.06	\$299.99	
Summit 10,000	\$0.05	\$399.99	
Summit 15,000	\$0.05	\$599.99	
Summit 20,000	\$0.05	\$749.99	
Summit 25,000	\$0.04	\$999.99	
Summit 50,000	\$0.04	\$1799.99	

[1] The Summit 500 Bundle is available with local T1 services only.

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7.0 PRICE LIST, Continued7.10 Long Distance Rates, Continued7.10.5 Calling Card Rates

DESCRIPTION	RATE PER MINUTE
Intrastate/Interstate	\$0.28

7.10.6 Calling Card Discount Programs

- A. Business Select Travel Card Discount
- iii. \$0.15 per minute
  - iv. Term plan
- B. Calling Card - Option 1 (CCO1)
- iv. \$5 Monthly Charge
  - v. 5% Discount off base Eschelon calling card direct dialed domestic (DDD) rates
  - vi. Fee waived if usage exceeds \$50 per month
- C. Calling Card - Option 2 (CCO2)
- iv. \$10 Monthly Charge
  - v. 10% Discount off base Eschelon calling card DDD rates
  - vi. Fee waived if usage exceeds \$100 per month
- D. Calling Card - Option 3 (CCO3)
- iv. \$25 Monthly Charge
  - v. 25% Discount off base Eschelon calling card DDD rates
  - vi. Fee waived if usage exceeds \$150 per month

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7.0 PRICE LIST, Continued7.10 Long Distance Rates, Continued7.10.7 Toll Free Rates

DESCRIPTION	MONTHLY RECURRING CHARGE	NON-RECURRING CHARGE (INSTALL)
Toll Free Number (each) [1, 2, 3]	\$5.00	\$5.00
Area Code Blocking	\$10.00	\$10.00
Area Code Routing	\$20.00	\$20.00
Percent Allocation	\$10.00	\$50.00
Time of Day/Day of Year Routing	\$10.00	\$50.00
Area Code/Exchange Routing	\$50.00	\$100.00
Toll Free Directory Assistance Listing	\$16.95	\$0.00

[1] Maximum non-recurring charge is \$20.00 per account.

[2] Maximum monthly charge is \$20.00 per account.

[3] Maximum of 70 toll free numbers.

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7.0 PRICE LIST, Continued7.10 Long Distance Rates, Continued7.10.8 Additional Dedicated and Integrated LD Service Feature Rates

DESCRIPTION	MONTHLY RECURRING MINUTE	NON-RECURRING CHARGE (INSTALL)
Real Time ANI (Dedicated only)	\$25.00	\$50.00
Unvalidated Account Codes (each)	\$0.00	\$5.00
Validated Account Codes (each)	\$5.00	\$5.00

7.10.9 Add'l Business Select, Flat Rate & Summit LD Service Features Rates

DESCRIPTION	MONTHLY RECURRING MINUTE	NON-RECURRING CHARGE (INSTALL)*
Unvalidated Account Codes (each)	\$5.00	\$5.00
Validated Account Codes (each)	\$10.00	\$5.00

\* \$5.00 Install Charge applies to the Summit Long Distance Product only.

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Issued by:

Catherine Murray, Manager, Regulatory Affairs  
ESCHELON TELECOM OF ARIZONA, INC.730 Second Avenue South, Suite 1200, Minneapolis, MN 55402  
(612) 436-1632

Effective: June 1, 2003

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7.0 PRICE LIST, Continued7.10 Long Distance Rates, Continued7.10.10 Special Long Distance Program Rates

		<b>INTRASTATE RATE PER MINUTE</b>	
<b>DESCRIPTION</b>			
4 Decimal KB Pro 1		\$0.056	
4 Decimal KB Pro 2		\$0.056	
4 Decimal KB Pro 3		\$0.055	
4 Decimal KB Pro 4		\$0.047	
4 Decimal KB Pro 5		\$0.041	
MAP 12		\$0.040	
Sales to Base		\$0.050	
Premier Long Distance		\$0.049	(N)
Monthly Minimum Usage Charge	\$50.00		(N)

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7.0 PRICE LIST, Continued

7.11 Directory Assistance and Surcharge Rates

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<u>SERVICE</u>	<u>PER USE CHARGE</u>	<u>NON-RECURRING CHARGE</u>
Local Directory Assistance (411)	\$1.95	\$0.00
National Directory Assistance (XXX-555-1212)	\$1.95	\$0.00
Toll Free Payphone Origination	\$0.95	\$0.00

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Catherine Murray, Manager, Regulatory Affairs

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